



VILLAGE OF RIVER FOREST SUSTAINABILITY COMMISSION

Tuesday, October 12, 2021 – 7:00 PM
Village Hall – Via Remote Meeting, 400 Park Ave.,
River Forest, IL

You may submit your written public comments via email in advance of the meeting to: sphyfer@vrf.us
You may listen to the meeting by participating in a Zoom conference call as follows: dial-in number:
312-626-6799 with meeting ID: 813 7164 8534 or by clicking here:
<https://us02web.zoom.us/j/81371648534>. If you would like to speak during public comment, please
email sphyfer@vrf.us by 4:00 PM on Tuesday, October 12, 2021.

AGENDA

1. Call to Order/Roll Call
2. Public Comment
3. Adoption of Meeting Minutes
4. Commissioner Reports
5. Update on Green Electric Aggregation Program
6. Discussion of Waste Survey Results and Recommendation Regarding Waste Hauling Contract
7. Other Business
8. Schedule Next Meeting – November 9, 2021
9. Adjournment

**VILLAGE OF RIVER FOREST
SUSTAINABILITY COMMISSION
TUESDAY, SEPTEMBER 14, 2021**

A regular meeting of the Village of River Forest Sustainability Commission was held on Tuesday, September 14, 2021 at 7:00 p.m. in the Community Room of Village Hall, 400 Park Avenue – River Forest, IL.

1. CALL TO ORDER/ROLL CALL

The meeting was called to order at 7:05p.m. Upon roll call, the following persons were:

Present: Chairperson Eric Simon, Commissioner Susan Charrette, Commissioner Beth Cheng, Commissioner Jeff Veazie, Commissioner Cary McLean, Student Commissioner Eleanor Raidt, Student Commissioner Charlotte Meyer
Absent: Commissioner Maggie Clancy, Commissioner Shannon Roberts
Also Present: Management Analyst Sara Phyfer

2. PUBLIC COMMENT

None.

3. APPROVAL OF MEETING MINUTES

Commissioner Charrette made a motion, seconded by Commissioner Cheng, to approve the August 17, 2021 meeting minutes.

Commissioner Cheng noted her name was misspelled in a few spots.

Roll call:

Ayes: Chairperson Eric Simon, Commissioner Susan Charrette, Commissioner Beth Cheng, Commissioner Jeff Veazie, Commissioner Cary McLean
Absent: Commissioner Maggie Clancy, Commissioner Shannon Roberts
Nays: None
Motion Passes.

4. COMMISSIONER REPORTS

Commissioner Cheng provided a report about the D90 Green4Good Committees, noting Lincoln is offering zero waste and waste management programs, as well as other events and support they are offering to native gardens and the kids' club. She reported similar programs at Roosevelt and that they are collaborating with Cory Kadlec on garden projects, and that they are planning the 4th Annual Pumpkin Smash in November. She stating they are also seeking to broaden communication efforts.

Commissioner Charrette reported on the August PlanItGreen meeting, noting they are getting more participation outside OPRF. She also reported the Oak Park Park District received a grant for a net zero recreation center building on Madison. She also discussed the native garden at Lincoln and the Commission reached a consensus to offer a donation.

Commissioner McLean noted she has not done anything more on VegOut, and the Commission discussed the Healthy Lawn Healthy Family program. Chairperson Simon suggested they take the winter to determine how to best roll it out in the spring.

Commissioner Veazie offered to assist with energy efforts and in digesting recently passed Illinois Clean Energy Jobs Act (CEJA).

Student Commissioner Raidt stated she has not done much outside of working on Tree Trails.

Student Commissioner Meyer stated they are working on getting composting up again at OPRF. She also noted she will be going to Glasgow as part of "It's Out Future." Chairperson Simon asked the students keep them posted on what the Commission can do to support these efforts.

Chairperson Charrette stated Chairperson Roberts' update is that the SEC is coming close to requiring companies to reveal their carbon emissions.

5. NEXT STEPS ON LAKESHORE RECYCLING/STROM DISCUSSION

Management Analyst Phyfer provided an update about the Commission's waste survey, noting possible due dates.

Commissioner Cheng stated it was not clear whether in the survey they will get answers to questions to guide negotiations.

Commissioner McLean made a motion, seconded by Commissioner Cheng, to launch the survey with incorporated feedback.

Roll call:

Ayes: Chairperson Eric Simon, Commissioner Susan Charrette, Commissioner Beth Cheng, Commissioner Jeff Veazie, Commissioner Cary McLean

Absent: Commissioner Maggie Clancy, Commissioner Shannon Roberts

Nays: None

Motion Passes.

The Commission reached a consensus to have the survey due October 8 to prepare for a recommendation to the Board at the Commission's October 12 meeting.

6. UPDATE ON COMMUNITY SOLAR

Chairperson Simon noted the Village Board passed the resolution to endorse the Community Solar program. He reviewed the next steps and stated the goal is to have it ready by the first of the new year.

Commissioner Cheng suggested setting goals in terms of how many residents to sign up.

The Commission discussed how best to explain the different energy options to residents, and there was a discussion about being in both programs. Chairperson Simon asked the Commission to look carefully at the messaging.

7. TREE TRAILS

Student Commissioner Raidt stated she has been in touch with Cory Kadlec at Roosevelt, noting he is interested in bringing it back to his students. She stated he has asked her to submit hype videos.

Commissioner Cheng suggested running it until October 31 and noted the composting prize was approved by the Village.

8. DISCUSSION ON COMMUNICATIONS/EDUCATION STRATEGY

The Commissioner discussed communications strategies. Commissioner Cheng suggested making the Sustainability website page more action-oriented. She reviewed her ideas and suggestions. It was determined she and Management Analyst Phyfer would work together to get the website updated.

9. OTHER BUSINESS

Management Analyst Phyfer provided an update about this project, noting the grant from ComEd was received and the rest of the project can be paid with the revenue from the civic contribution funds from the green aggregation program. She also stated staff is recommending moving forward with one station.

The Commission discussed the need to ensure there are time limits on the station and they are reserved for electric vehicles only. Management Analyst Phyfer confirmed signs can be made by Public Works. It was also noted the spaces should be on the ChargePoint map.

Chairperson Simon made a motion, seconded by Commissioner McLean, to recommend the purchase of an electric vehicle charging station using civic contribution funds and grant funding.

Roll call:

Ayes: Chairperson Eric Simon, Commissioner Susan Charrette, Commissioner Beth Cheng, Commissioner Jeff Veazie, Commissioner Cary McLean

Absent: Commissioner Maggie Clancy, Commissioner Shannon Roberts

Nays: None

Motion Passes.

10. SCHEDULE NEXT MEETING – OCTOBER 12

The Committee reached a consensus to hold its next meeting Tuesday, October 12 at 7PM.

11. ADJOURNMENT

Commissioner McLean made a motion, seconded by Commissioner Charrette, to adjourn the meeting at 8:41 PM.

Roll call:

Ayes: Chairperson Eric Simon, Commissioner Susan Charrette, Commissioner Beth Cheng, Commissioner Jeff Veazie, Commissioner Cary McLean

Absent: Commissioner Maggie Clancy, Commissioner Shannon Roberts

Nays: None

Motion Passes.

Sara Phyfer, Secretary

Village of River Forest, Illinois Green Power Program

EPA GPP Reporting Period: 2021

Renewable Energy Credits (REC) Information

Serial number start	Serial number end	Project Name	Generation Type	State Location	Quantity (in kWh's)
1073-ND-04-2020-D86B550B-54418	1073-ND-04-2020-D86B550B-58262	Brady Wind, LLC	Wind	ND	3,845,000
392-MN-06-2020-E10CAC21-1	392-MN-06-2020-E10CAC21-5737	Moraine Wind Farm	Wind	MN	5,737,000
392-MN-04-2020-EB1E8BCD-338	392-MN-04-2020-EB1E8BCD-9557	Moraine Wind Farm	Wind	MN	9,220,000
2837-OK-05-2020-A24AA047-1	2837-OK-05-2020-A24AA047-2400	Weatherford Wind Energy Center	Wind	OK	2,400,000
392-MN-05-2020-07300568-1	392-MN-05-2020-07300568-7414	Moraine Wind Farm	Wind	MN	7,414,000
529-SD-05-2020-1F587A27-1	529-SD-05-2020-1F587A27-4540	Buffalo Ridge I Wind	Wind	SD	4,540,000
851-IA-04-2020-9E67CE18-1	851-IA-04-2020-9E67CE18-282	Osage Municipal Wind	Wind	IA	282,000
Total RECs Purchased and Retired					33,438,000

Village of River Forest has reduced the following carbon dioxide equivalents by participating as a Green Aggregation Community



59,555,061*

Miles driven by an average passenger vehicle

or



26,191,820**

Pounds of coal burned



54,863**

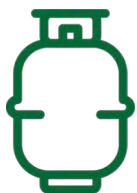
Barrels of oil consumed

or



2,666,471**

Gallons of gasoline consumed



968,723**

Propane cylinders used for home barbeques

or



898,137**

Incandescent lamps switched to LEDs

* Greenhouse gas emissions from Source Data - United States EPA
** CO₂ emissions from

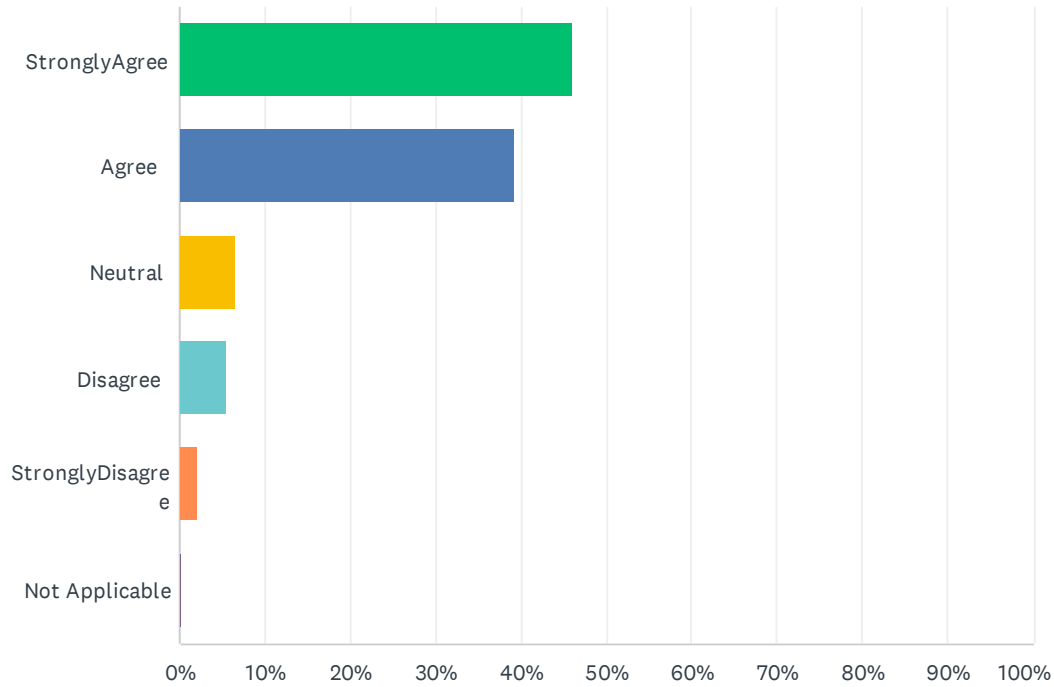


where **energy** comes from

Green Power Report

Q1 I have been satisfied with the quality of Garbage services provided by Roy Strom Co. Refuse & Recycling.

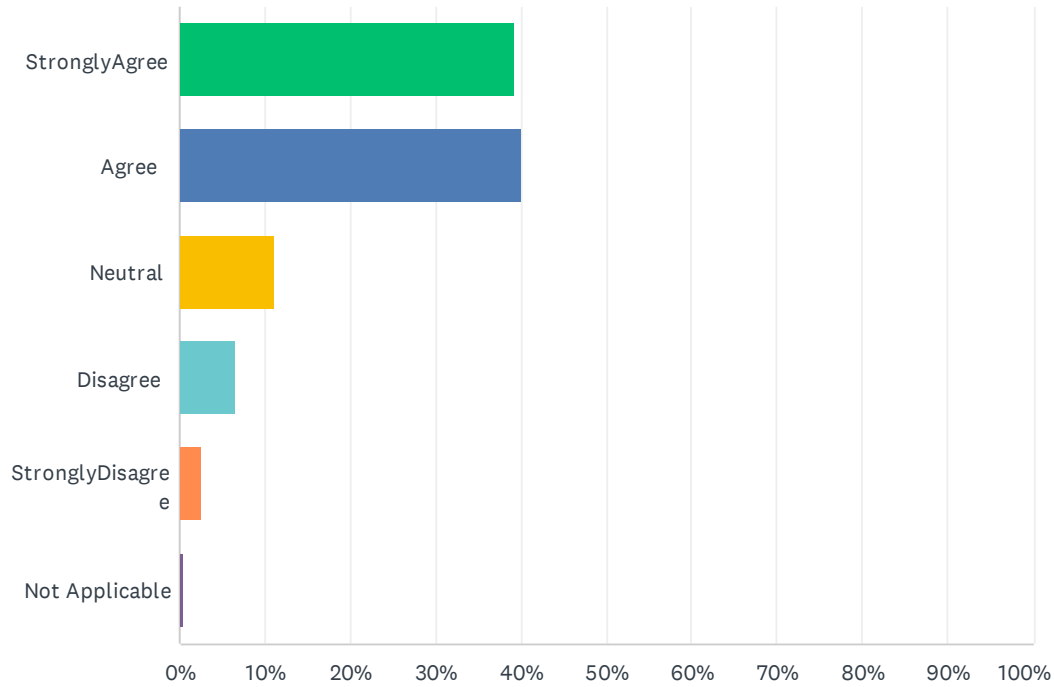
Answered: 390 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	46.15%	180
Agree	39.23%	153
Neutral	6.67%	26
Disagree	5.64%	22
Strongly Disagree	2.05%	8
Not Applicable	0.26%	1
TOTAL		390

Q2 I have been satisfied with the quality of Recycling services provided by Roy Strom Co. Refuse & Recycling.

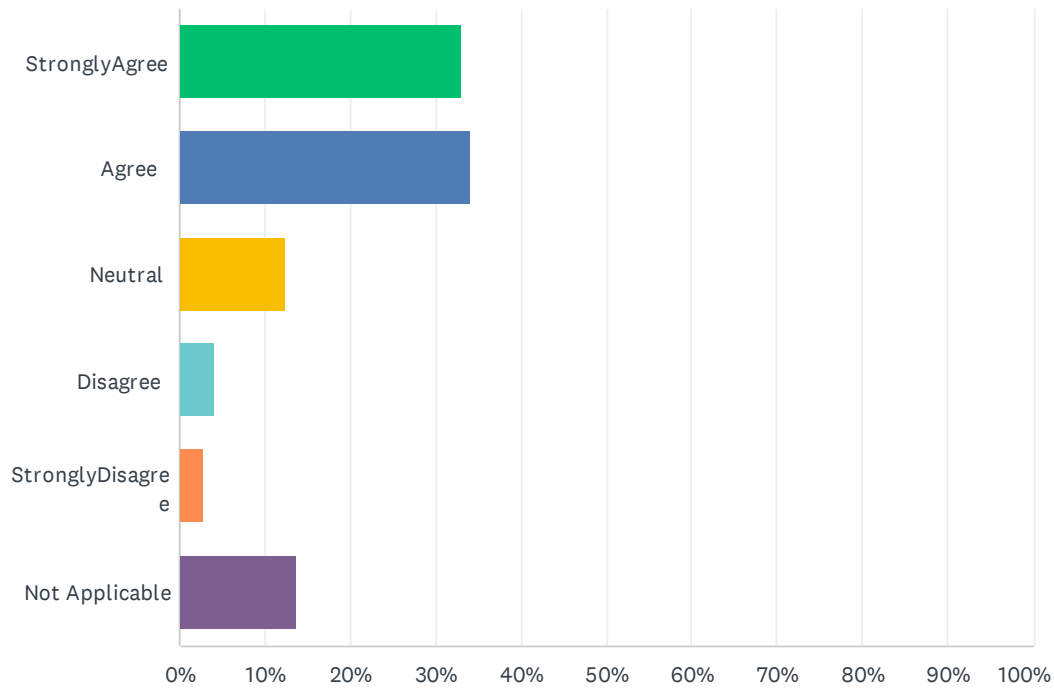
Answered: 390 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	39.23%	153
Agree	40.00%	156
Neutral	11.03%	43
Disagree	6.67%	26
Strongly Disagree	2.56%	10
Not Applicable	0.51%	2
TOTAL		390

Q3 I have been satisfied with the quality of Yard Waste services provided by Roy Strom Co. Refuse & Recycling.

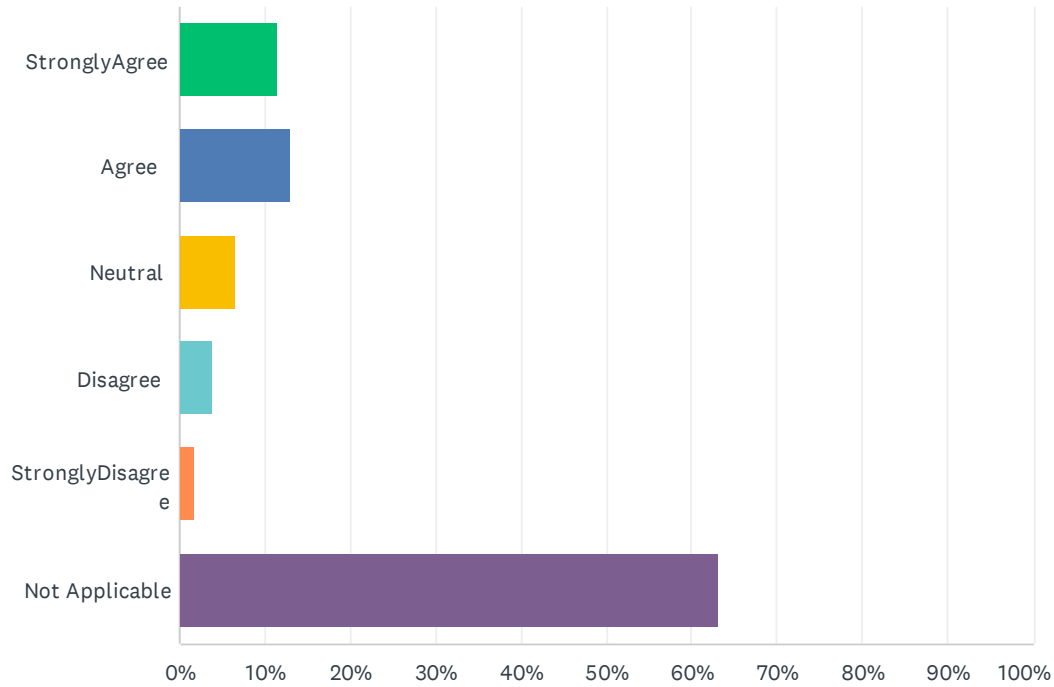
Answered: 390 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	33.08%	129
Agree	34.10%	133
Neutral	12.31%	48
Disagree	4.10%	16
Strongly Disagree	2.82%	11
Not Applicable	13.59%	53
TOTAL		390

Q4 I have been satisfied with the quality of Composting services provided by Roy Strom Co. Refuse & Recycling.

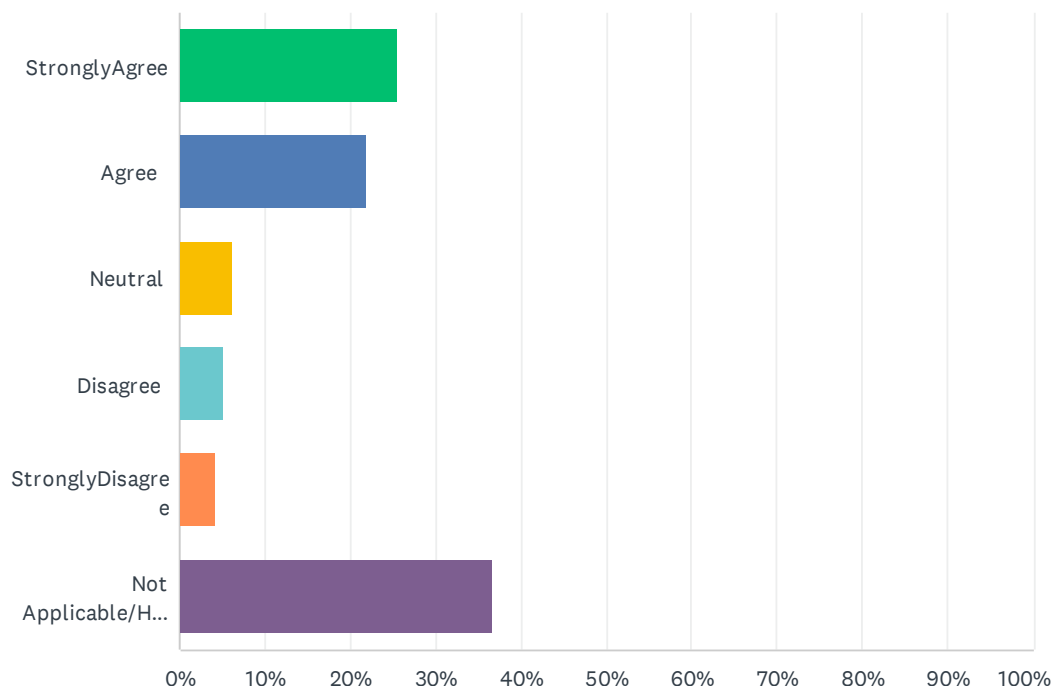
Answered: 390 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	11.54%	45
Agree	13.08%	51
Neutral	6.67%	26
Disagree	3.85%	15
Strongly Disagree	1.79%	7
Not Applicable	63.08%	246
TOTAL		390

Q5 When I have contacted Roy Strom's customer service department to report a problem, I was satisfied with their response.

Answered: 390 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	25.64%	100
Agree	22.05%	86
Neutral	6.15%	24
Disagree	5.13%	20
Strongly Disagree	4.36%	17
Not Applicable/Have Not Contacted	36.67%	143
TOTAL		390

#	COMMENTS	DATE
1	Service has been inconsistent since Roy Strom was bought by Lakeside. I have put things out for bulk pick up with stickers that have taken several weeks to be picked up	10/11/2021 8:20 AM
2	I had no problem in the past with Roy Strom, but since they've been bought by Lakeshore it's terrible	10/10/2021 9:24 AM
3	Since Lakeshore acquired Strom, the customer service has been very bad. Long waits and people not knowledgeable.	10/8/2021 11:54 AM
4	Since new company took over they have been missing pick up. Calls to them have been answered but they revised pickups have also been missed. Unacceptable!	10/7/2021 7:10 PM
5	The only concern I have with the garbage collection has been their handling of garbage cans	10/7/2021 5:20 PM

Sustainability Commission Waste Collection Survey

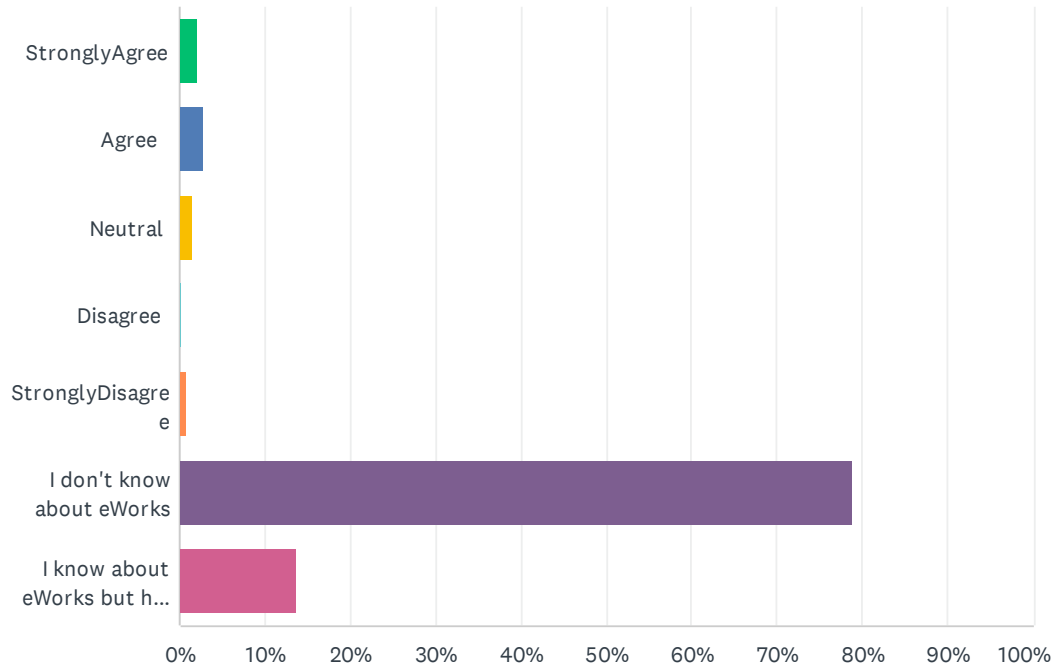
Results as of 10/11/21

and recycling bins after collection. It seems they are often carelessly tossed on the ground and often into the bordering garden, or the tops of the bins are left off or tossed around.

6	Very responsive	10/7/2021 3:59 PM
7	Agents are helpful and cheerful but service still takes days	10/7/2021 3:46 PM
8	It is NO LONGER Roy Strom....it is Lakeshore Recycling...they are not easy to contact and are expensive. Not sure why the village continues to hide this fact. We know it is the case first hand based on speaking directly with the employees.	10/7/2021 3:42 PM
9	whenever new drivers are assigned, Strom forgets to tell them we have side drive to garbage shed, so they skip us. We call, + they add a note, pick up, + all's ok until there's a new crew on route.	10/7/2021 3:41 PM
10	Recyclables go into the same truck with the trash. I've seen it.	10/7/2021 3:37 PM
11	I have always had great experience with Roy Strom , but recently I called Roy Strom and got LRS. They did not answer.	10/7/2021 3:25 PM
12	one great experience, one so-so experience	10/7/2021 3:16 PM
13	Trash halers throw the tops of the garbage cans anywhere and mix up with neighbors. With work from home, I've had more than one occasion of hearing profanities from them while collecting while I'm on work conference calls. Customer service at times is good at others they push you to other individuals that are not as cooperative. I'm not convinced recycling is happening when all the garbage and recycling goes into one trash bin for them to haul away?	10/7/2021 3:11 PM
14	Women who answers the phone is brusque and on the verge of downright rude and dismissive	10/7/2021 3:07 PM
15	Our address is on the 'edge' of 2 pickup routes and we are regularly 'overlooked'. We either chase the collectors to get them to return and get out garbage or call R. Strom. Dispatcher is always responsive and we get pickup the next day, but I wish we didn't have to call in the first place.	10/2/2021 9:00 PM
16	They even came back when I called...	10/1/2021 1:32 PM
17	We have requested -- through the village -- a new garbage "can" since the neighborhood critters have chewed our up pretty badly - a month ago and Roy Strom has failed to replace it.	9/29/2021 2:17 PM
18	Old Roy Strom pre-lakeshore takeover yes. Lately completely disappointing.	9/26/2021 4:43 PM
19	Things have definitely been different since the new company took over. Not in a bad way, but feels a bit less personal and seems like my issues got more lost in their system, but then they worked hard to make sure I was satisfied with the results.	9/23/2021 9:11 PM
20	Never get a live person	9/23/2021 3:52 PM

Q6 When I have dropped off electronics at eWorks Electronic Services, I was satisfied with my experience.

Answered: 390 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	2.05%	8
Agree	2.82%	11
Neutral	1.54%	6
Disagree	0.26%	1
Strongly Disagree	0.77%	3
I don't know about eWorks	78.97%	308
I know about eWorks but have not used this service	13.59%	53
TOTAL		390

#	COMMENTS	DATE
1	would be nice to have a closer option	10/9/2021 9:00 PM
2	Burr Ridge too far	10/8/2021 9:15 AM
3	It was a long time ago but I found it difficult to find The drop off place, and understand the process. We take our stuff to the Chicago city drop off now, inconvenient.	10/8/2021 6:34 AM
4	I would like to know more about eworks.	10/7/2021 8:24 PM
5	I am interested in a convenient, inexpensive electronic recycling program	10/7/2021 8:16 PM
6	Need better communication on services.	10/7/2021 7:10 PM

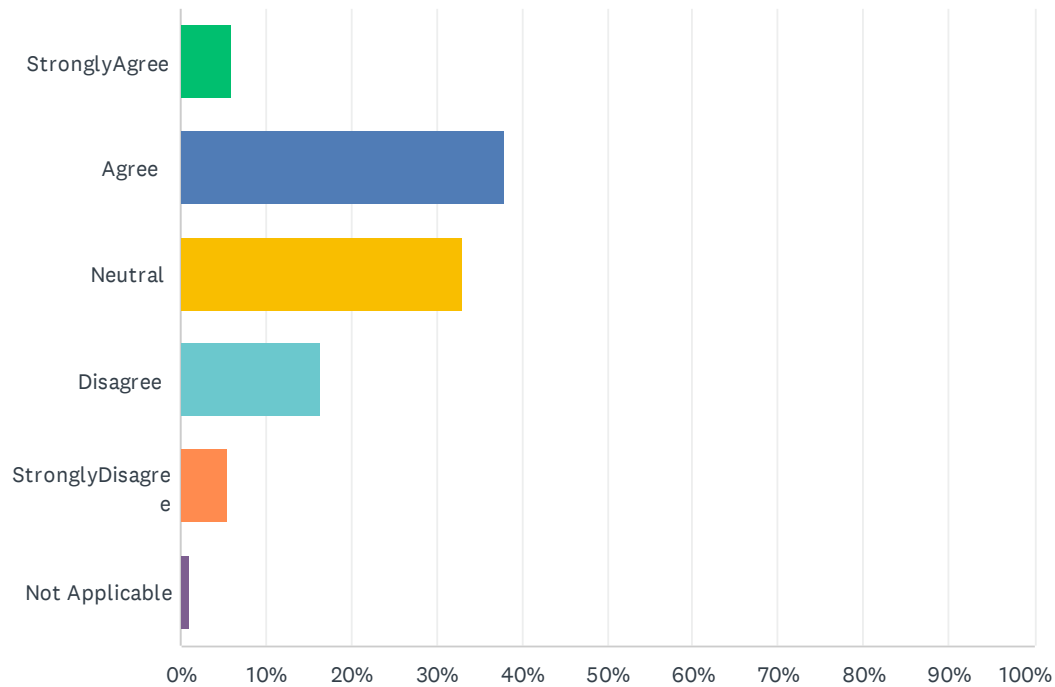
Sustainability Commission Waste Collection Survey

Results as of 10/11/21

7	Strom needs to get its act together when addressing compost pickup. Finally, after several calls over weeks, the pickup for my compost arrived today. They even took the food scraps. What a concept!	10/7/2021 5:59 PM
8	Definitely need to know about this service	10/7/2021 4:30 PM
9	Where is eWorks located?	10/7/2021 4:02 PM
10	Can you send info to learn about this?	10/7/2021 3:59 PM
11	What?	10/7/2021 3:37 PM
12	I wish I knew about it. I have stuff to drop off that is accumulating because I can't find a convenient drop site.	10/7/2021 3:28 PM
13	Where is that! Not well publicized!	10/7/2021 3:16 PM
14	I believe it required driving to Elk Grove Village which is both far and not at all on the way to anything...	10/1/2021 1:32 PM
15	Eworks is really far away. It's hard to make it out there to recycle so we just have this stuff piling up in our garage.	9/23/2021 9:50 PM
16	Need more info	9/20/2021 3:40 PM

Q7 What I pay relative to services is satisfactory.

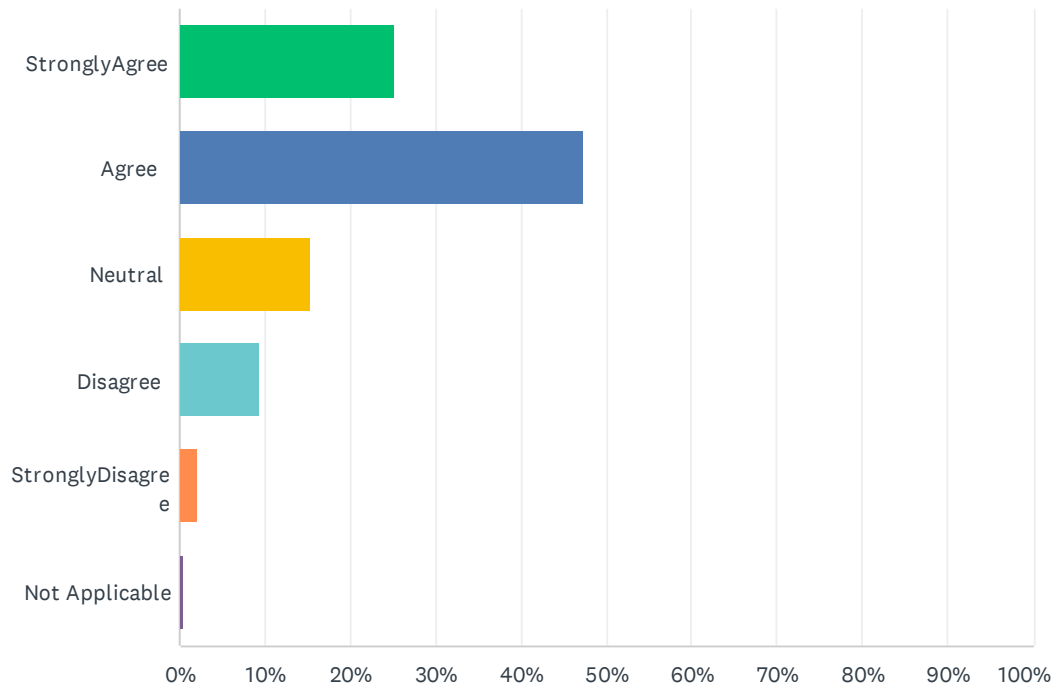
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ANSWER CHOICES	RESPONSES	
Strongly Agree	5.90%	23
Agree	37.95%	148
Neutral	33.08%	129
Disagree	16.41%	64
Strongly Disagree	5.64%	22
Not Applicable	1.03%	4
TOTAL		390

Q8 Overall I am satisfied with the Village's current solid waste collection program.

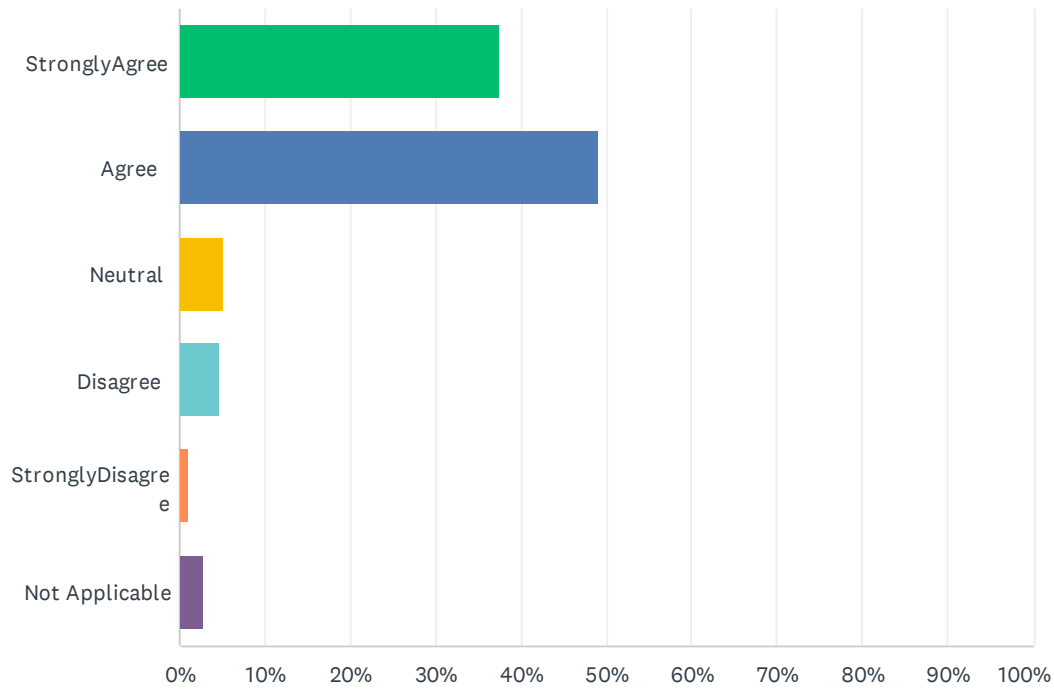
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ANSWER CHOICES	RESPONSES	
Strongly Agree	25.13%	98
Agree	47.44%	185
Neutral	15.38%	60
Disagree	9.49%	37
Strongly Disagree	2.05%	8
Not Applicable	0.51%	2
TOTAL		390

Q9 I understand the requirements for disposing of Yard Waste (grass, shrubbery cuttings, bundles of brush/branches, etc)

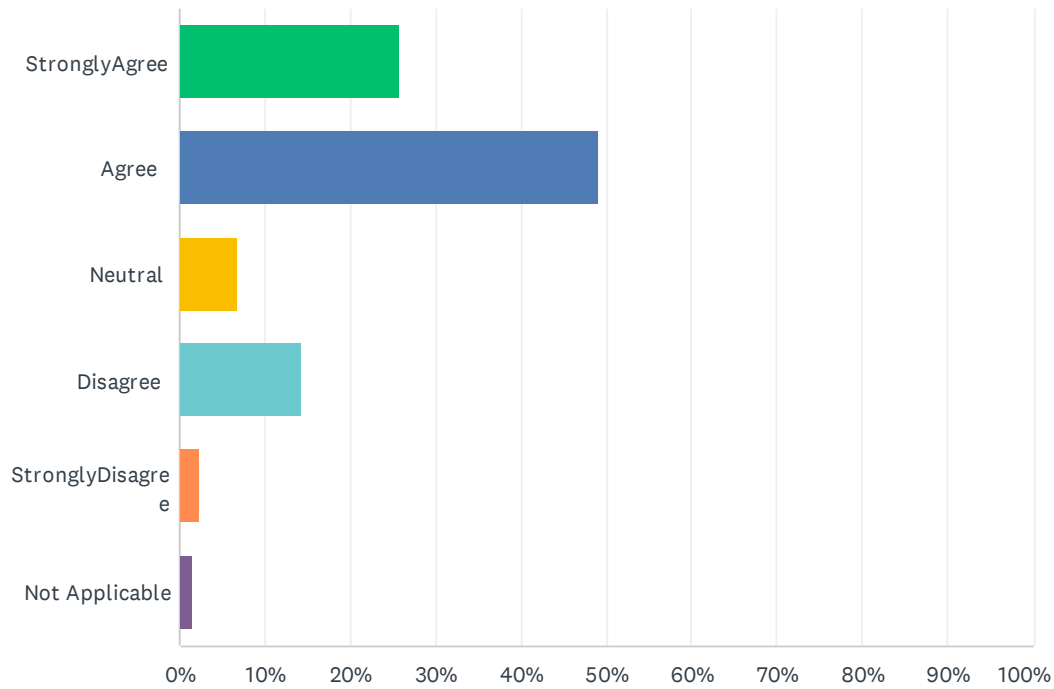
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ANSWER CHOICES	RESPONSES	
Strongly Agree	37.44%	146
Agree	48.97%	191
Neutral	5.13%	20
Disagree	4.62%	18
Strongly Disagree	1.03%	4
Not Applicable	2.82%	11
TOTAL		390

Q10 I understand the requirements for disposing of Bulk Waste items (furniture, building materials, etc.)

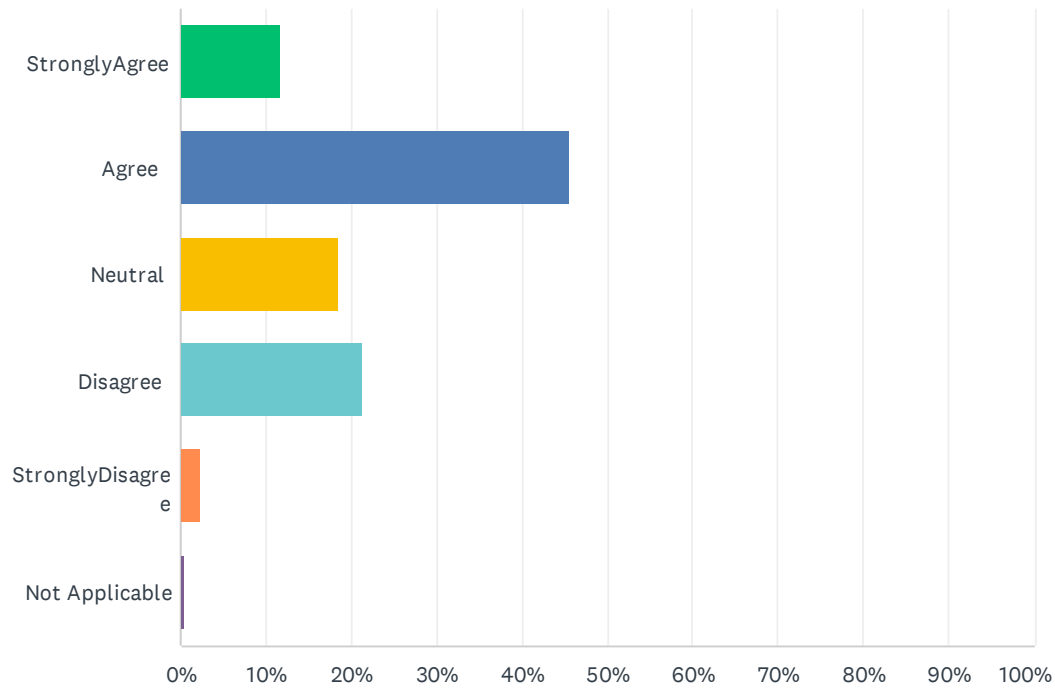
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ANSWER CHOICES	RESPONSES	
Strongly Agree	25.90%	101
Agree	48.97%	191
Neutral	6.92%	27
Disagree	14.36%	56
Strongly Disagree	2.31%	9
Not Applicable	1.54%	6
TOTAL		390

Q11 I feel informed about all of the waste collection service options available in the Village.

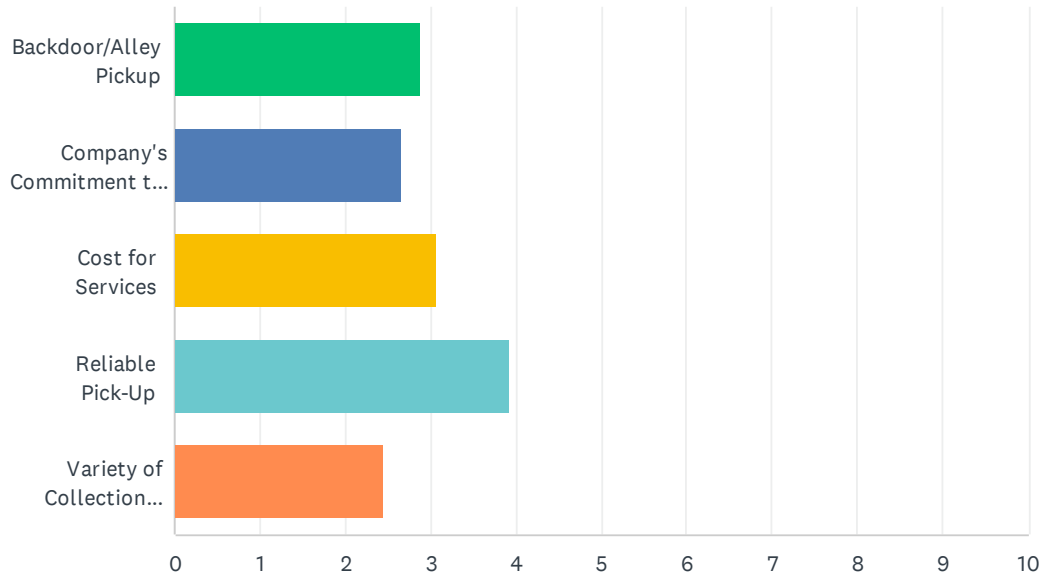
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ANSWER CHOICES	RESPONSES	
Strongly Agree	11.79%	46
Agree	45.64%	178
Neutral	18.46%	72
Disagree	21.28%	83
Strongly Disagree	2.31%	9
Not Applicable	0.51%	2
TOTAL		390

Q12 The most important thing to me about my waste collection is... (1 being most important, 5 being least important)

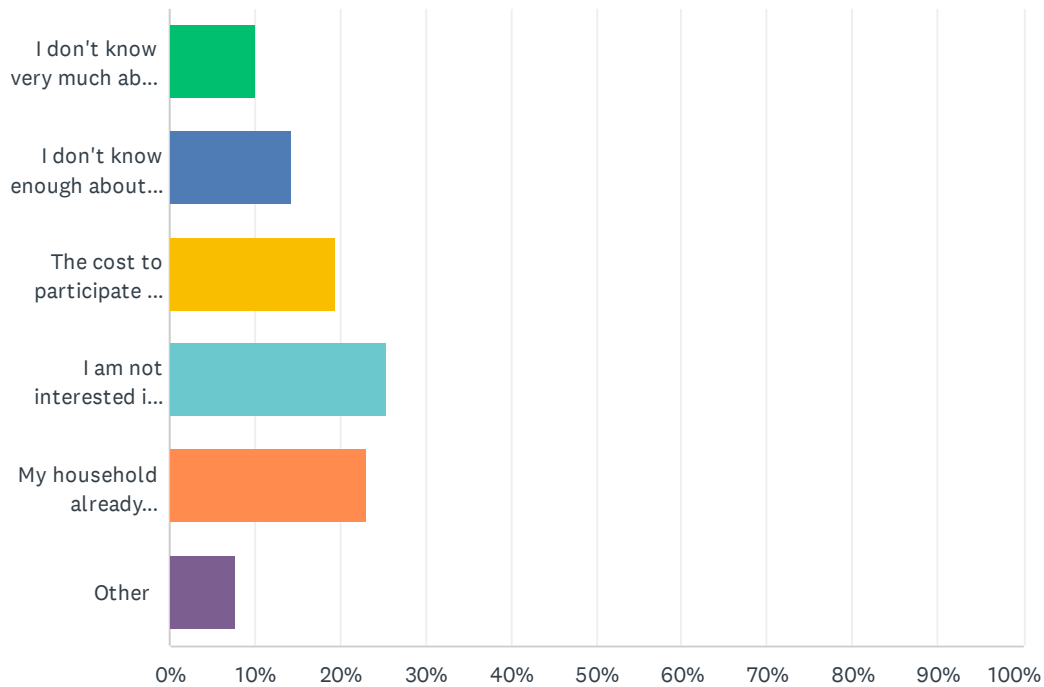
Answered: 390 Skipped: 0



	1	2	3	4	5	TOTAL	SCORE
Backdoor/Alley Pickup	24.62% 96	14.62% 57	14.62% 57	16.41% 64	29.74% 116	390	2.88
Company's Commitment to Sustainable Practices	12.56% 49	18.46% 72	19.23% 75	21.54% 84	28.21% 110	390	2.66
Cost for Services	13.59% 53	25.90% 101	26.92% 105	21.28% 83	12.31% 48	390	3.07
Reliable Pick-Up	44.36% 173	26.41% 103	12.31% 48	12.05% 47	4.87% 19	390	3.93
Variety of Collection Services	4.87% 19	14.62% 57	26.92% 105	28.72% 112	24.87% 97	390	2.46

Q13 I am interested in curbside composting but...

Answered: 390 Skipped: 0



ANSWER CHOICES	RESPONSES	
I don't know very much about composting	10.00%	39
I don't know enough about the program offered	14.36%	56
The cost to participate in curbside composting is too high	19.49%	76
I am not interested in composting	25.38%	99
My household already participates in curbside composting	23.08%	90
Other	7.69%	30
TOTAL		390

#	OTHER	DATE
1	I live in a condo multiunit building and I am very interested in participating in composting but have been told the village does not help condo buildings- which is very disappointing.	10/10/2021 9:12 PM
2	I do my own composting.	10/9/2021 5:42 AM
3	There is no program for multi unit housing and I would like to see one.	10/8/2021 9:12 AM
4	But I feel that it's a bit too expensive. Since it offsets how much goes into the trash, I believe there should be a reduction in waste charges.	10/7/2021 7:15 PM
5	We utilize our own composter at the back of our yard, using it to enrich our garden areas.	10/7/2021 6:34 PM
6	I compost myself and use in garden.	10/7/2021 5:20 PM
7	I have my own compost bin in my yard and compost my food scraps there. However, I do feel like the cost of this program is too high, though. I think more people would do it if it were	10/7/2021 5:16 PM

Sustainability Commission Waste Collection Survey

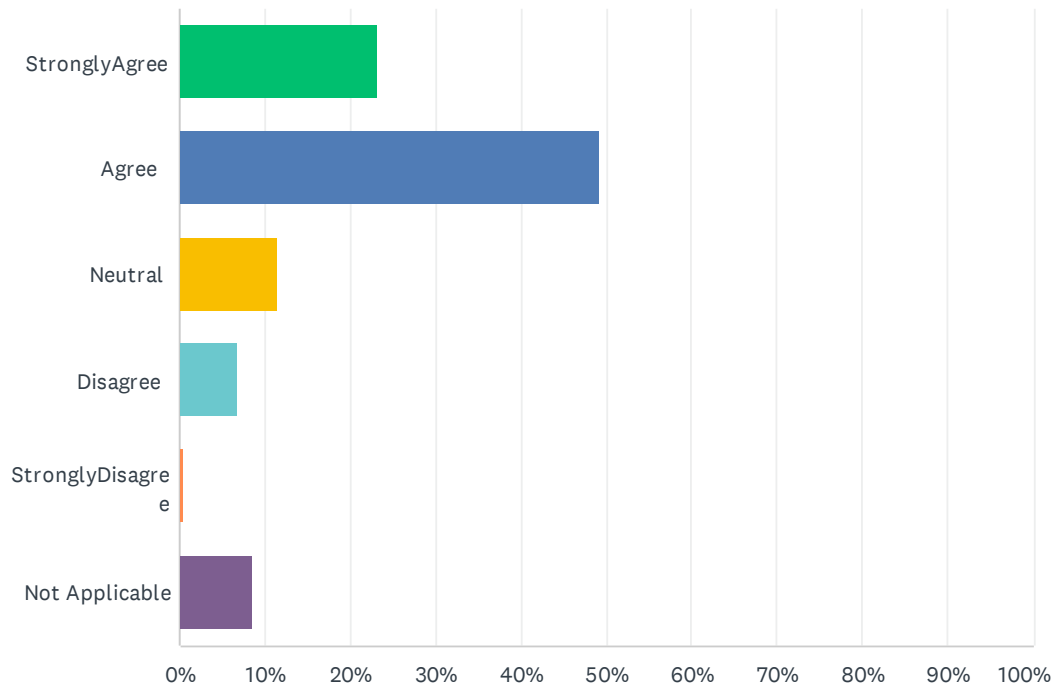
Results as of 10/11/21

cheaper.

8	I compost myself	10/7/2021 5:03 PM
9	Interested but worried about smell and mice	10/7/2021 4:29 PM
10	I signed up but never received a bin	10/7/2021 3:51 PM
11	I don't feel like I have enough waste to warrant curbside composting	10/7/2021 3:48 PM
12	Compost on our own	10/7/2021 3:41 PM
13	I don't have anywhere to put the compost bin to keep it out of the way of animals.	10/7/2021 3:37 PM
14	I would like more access to compost & earlier in the season as well as in the fall	10/7/2021 3:36 PM
15	I compost my own kitchen waste and don't want to pay for year round pickup	10/7/2021 3:13 PM
16	I support composting, but not the smell. It needs to be handled appropriately - it is still waste.	10/7/2021 3:11 PM
17	We use our own compost	10/7/2021 3:08 PM
18	I compost on my own (for free!) and compost is better then what the program provides,	10/2/2021 9:00 PM
19	My own composting	10/1/2021 1:56 PM
20	I already compost in my yard	9/27/2021 5:38 AM
21	I also don't know about the program	9/26/2021 4:43 PM
22	I don't have room in my garage for another large container. I use my neighbors compost bin because of this.	9/23/2021 9:11 PM
23	i do my own composting	9/23/2021 8:59 PM
24	I prefer to compost my own waste.	9/23/2021 8:29 PM
25	I'm concerned about what others may compost and would want to get compost free of contamination so I choose to just compost on my own. to	9/23/2021 5:40 PM
26	Old kitchen. No indoor space to collect	9/23/2021 4:37 PM
27	Love the program and getting compost from it this past summer!	9/23/2021 4:33 PM
28	We live in a townhouse, I don't want to have a compost container close to our house for fear of attracting rodents.	9/23/2021 4:27 PM
29	We already participate, but may discontinue due to cost. We usually mulch our grass clippings, so "saving" on the cost of yard waste bags is not a huge motivator.	9/23/2021 3:46 PM
30	We do not need it because we do our own composting	9/23/2021 3:30 PM

Q14 The current Yard Waste pick-up schedule (Tuesdays, April - early December) meets my needs.

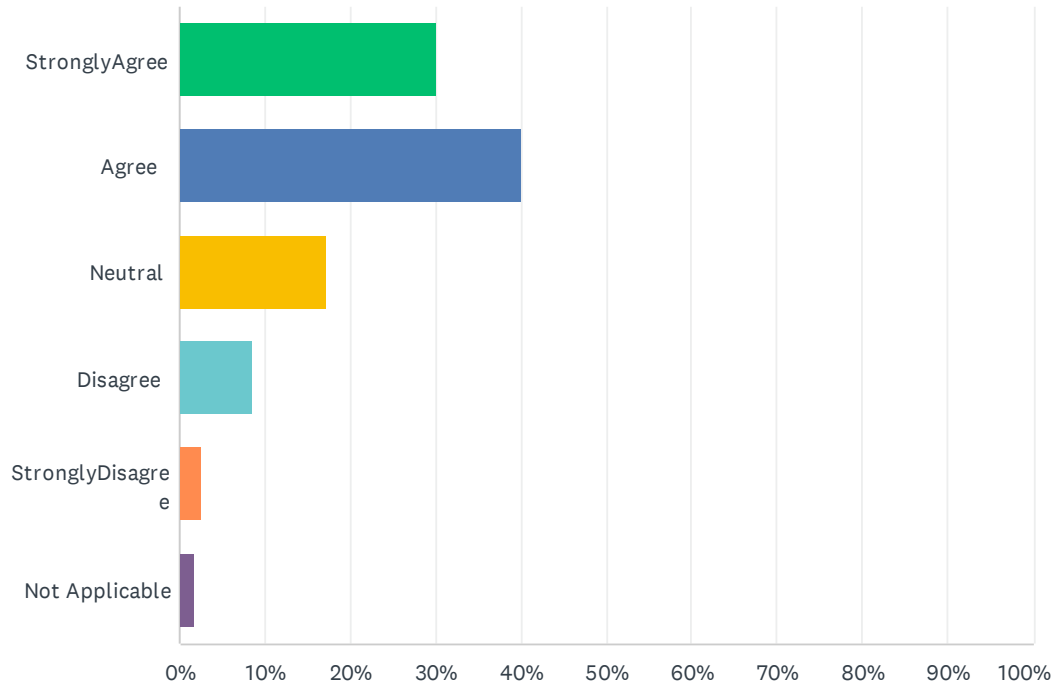
Answered: 390 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	23.33%	91
Agree	49.23%	192
Neutral	11.54%	45
Disagree	6.92%	27
Strongly Disagree	0.51%	2
Not Applicable	8.46%	33
TOTAL		390

Q15 I would be interested in pick-up of specialty items such as hazardous waste, electronics, light bulbs, batteries, etc. for an additional fee.

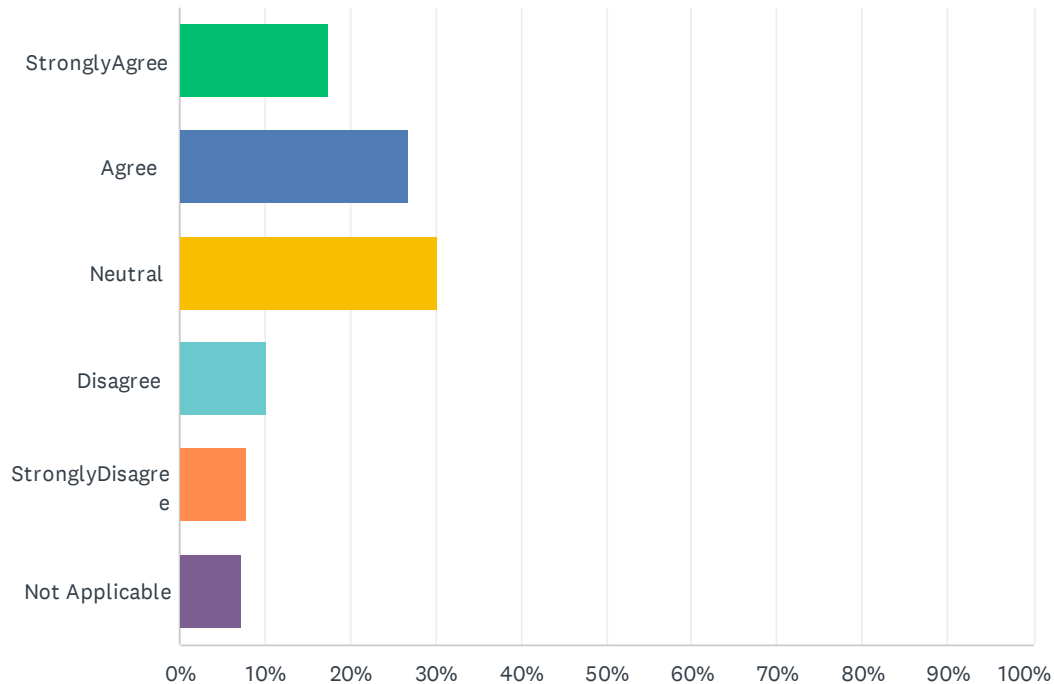
Answered: 390 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	30.00%	117
Agree	40.00%	156
Neutral	17.18%	67
Disagree	8.46%	33
Strongly Disagree	2.56%	10
Not Applicable	1.79%	7
TOTAL		390

Q16 I would be in favor of the Village moving to an all totter program for garbage/recycling if residents could select from multiple container sizes and potentially save money.

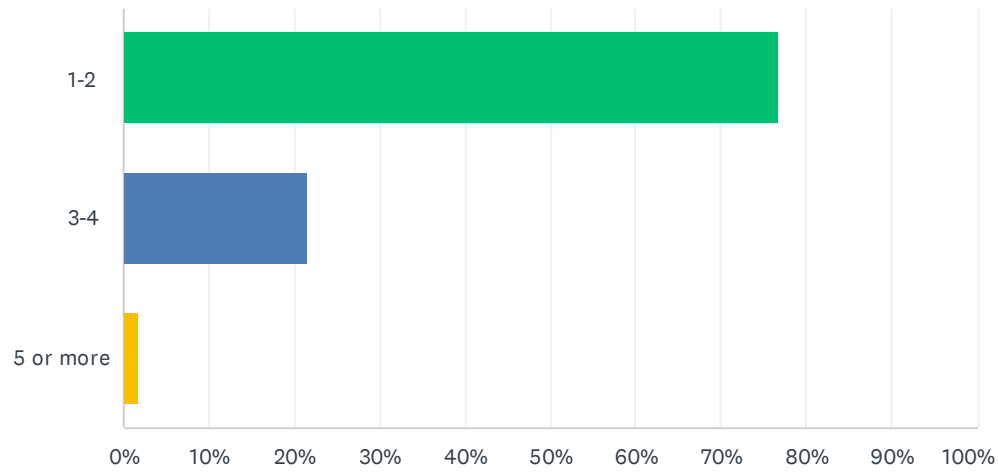
Answered: 390 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly Agree	17.44%	68
Agree	26.92%	105
Neutral	30.26%	118
Disagree	10.26%	40
Strongly Disagree	7.95%	31
Not Applicable	7.18%	28
TOTAL		390

Q17 How many adults (ages 18+) live in your household?

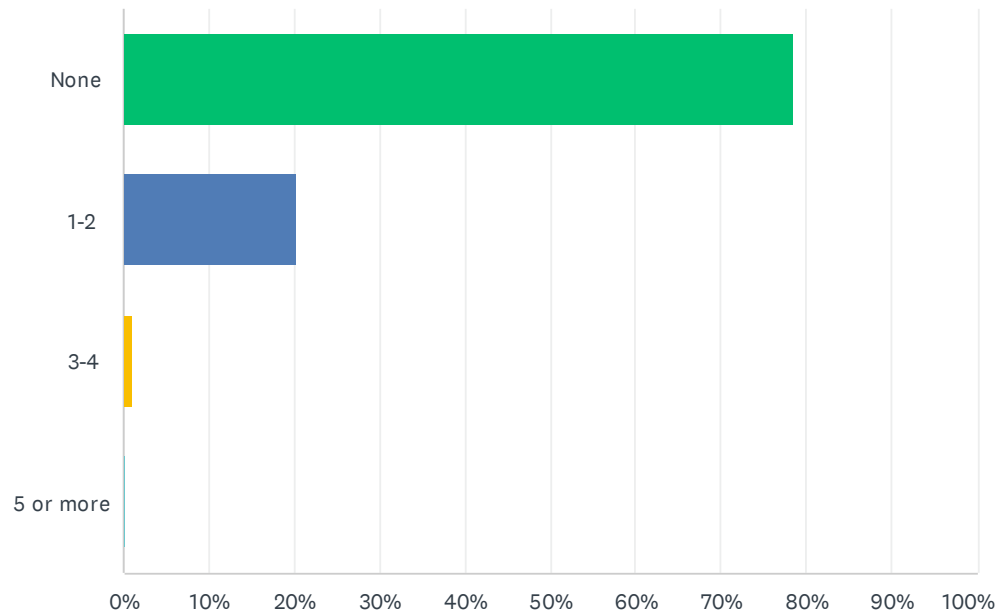
Answered: 390 Skipped: 0



ANSWER CHOICES	RESPONSES	
1-2	76.67%	299
3-4	21.54%	84
5 or more	1.79%	7
TOTAL		390

Q18 How many young adults (ages 12-17) live in your household?

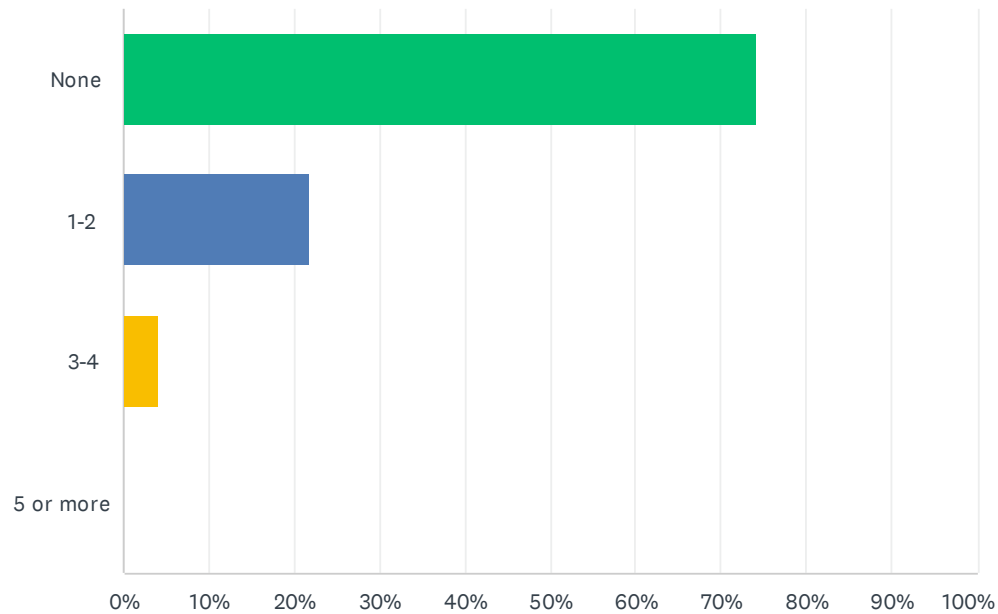
Answered: 390 Skipped: 0



ANSWER CHOICES	RESPONSES	
None	78.46%	306
1-2	20.26%	79
3-4	1.03%	4
5 or more	0.26%	1
TOTAL		390

Q19 How many children (ages 3-11) live in your household?

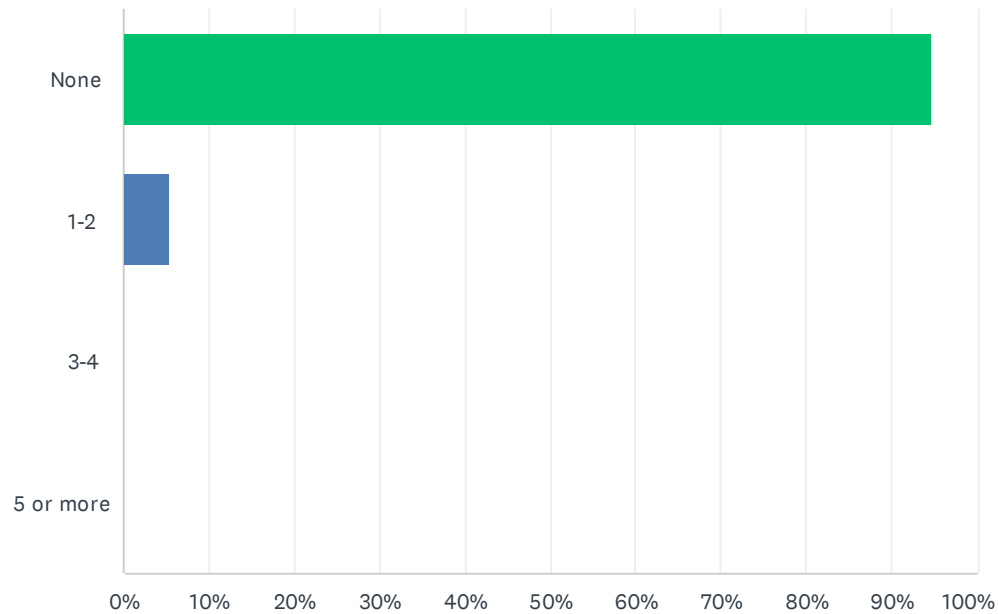
Answered: 390 Skipped: 0



ANSWER CHOICES	RESPONSES	
None	74.10%	289
1-2	21.79%	85
3-4	4.10%	16
5 or more	0.00%	0
TOTAL		390

Q20 How many young children (under 2) live in your household?

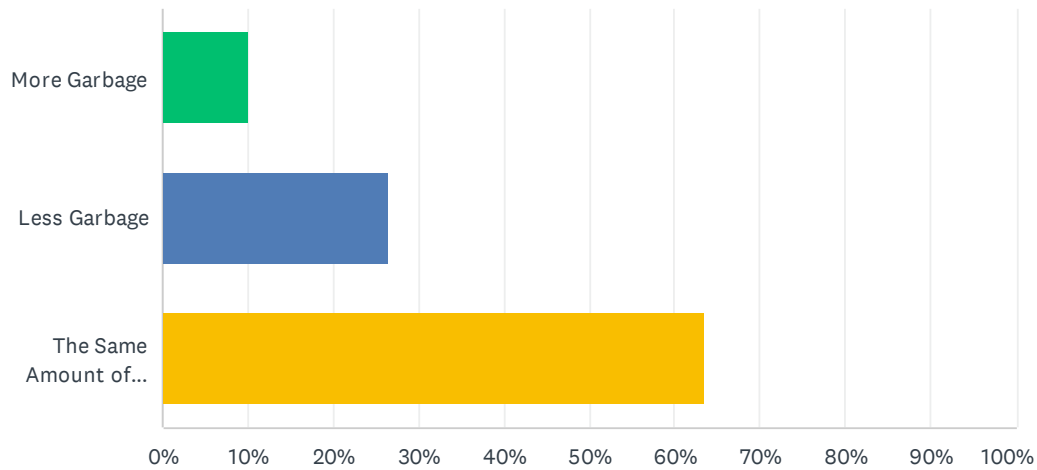
Answered: 390 Skipped: 0



ANSWER CHOICES	RESPONSES	
None	94.62%	369
1-2	5.38%	21
3-4	0.00%	0
5 or more	0.00%	0
TOTAL		390

Q21 During the next five years, my household will likely generate...

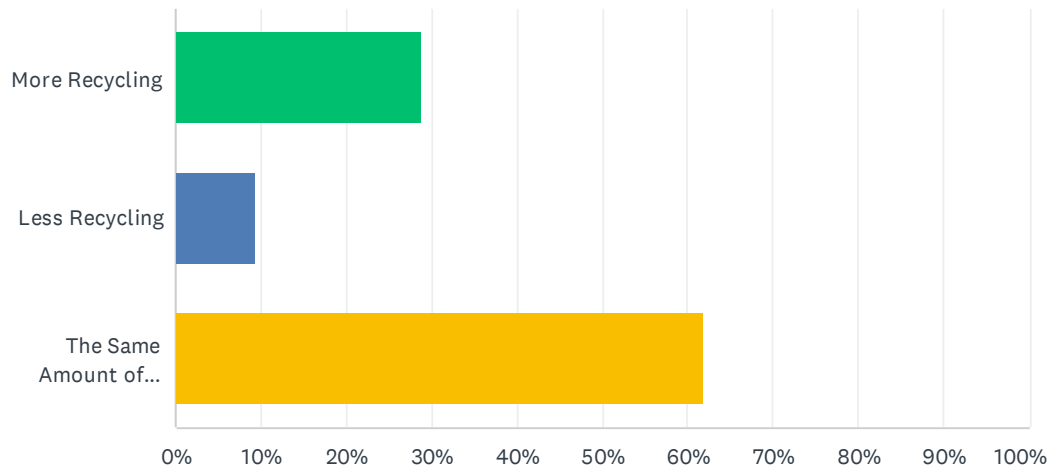
Answered: 390 Skipped: 0



ANSWER CHOICES	RESPONSES	
More Garbage	10.00%	39
Less Garbage	26.41%	103
The Same Amount of Garbage	63.59%	248
TOTAL		390

Q22 During the next five years, my household will likely generate...

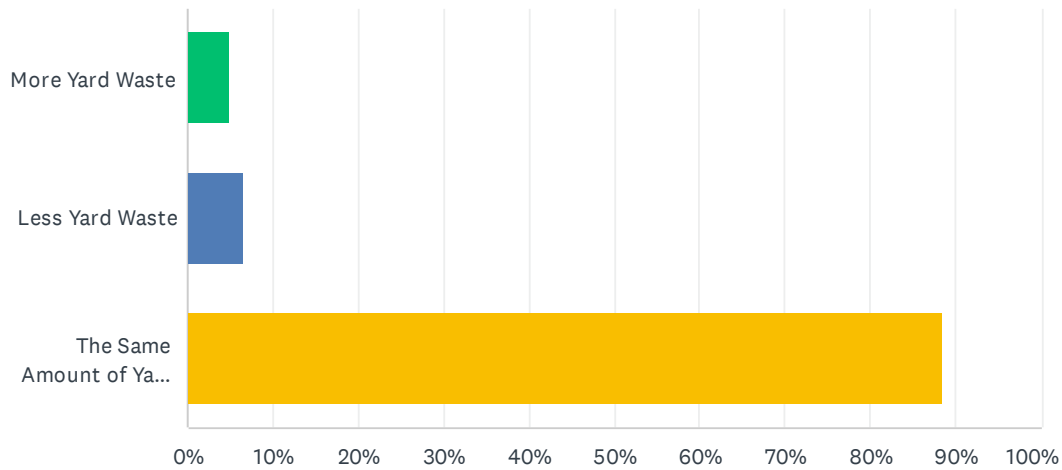
Answered: 390 Skipped: 0



ANSWER CHOICES	RESPONSES	
More Recycling	28.72%	112
Less Recycling	9.49%	37
The Same Amount of Recycling	61.79%	241
TOTAL		390

Q23 During the next five years, my household will likely generate...

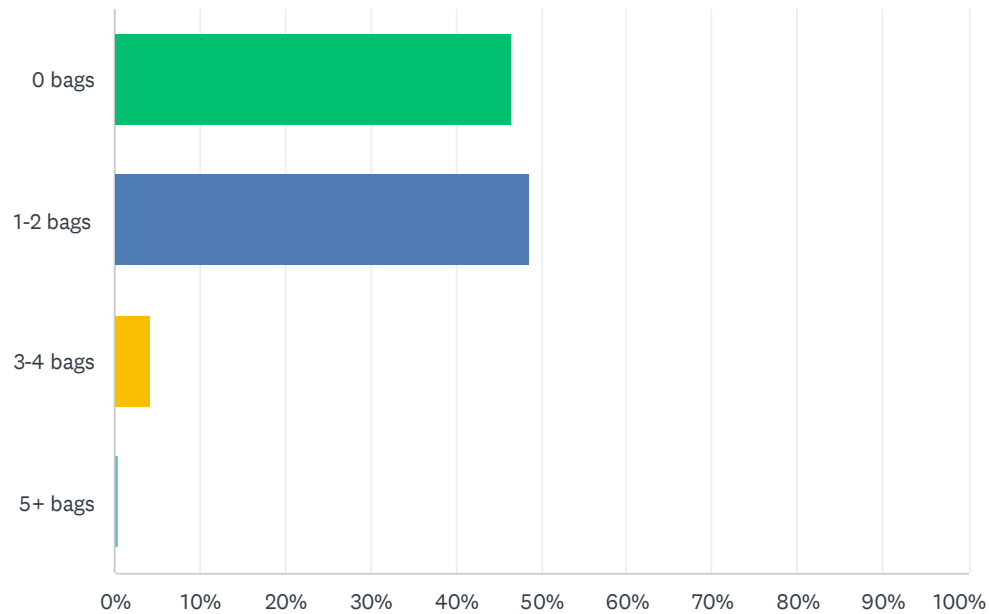
Answered: 390 Skipped: 0



ANSWER CHOICES	RESPONSES	
More Yard Waste	4.87%	19
Less Yard Waste	6.67%	26
The Same Amount of Yard Waste	88.46%	345
TOTAL		390

Q24 Per week, I would estimate my yard waste disposal to be...

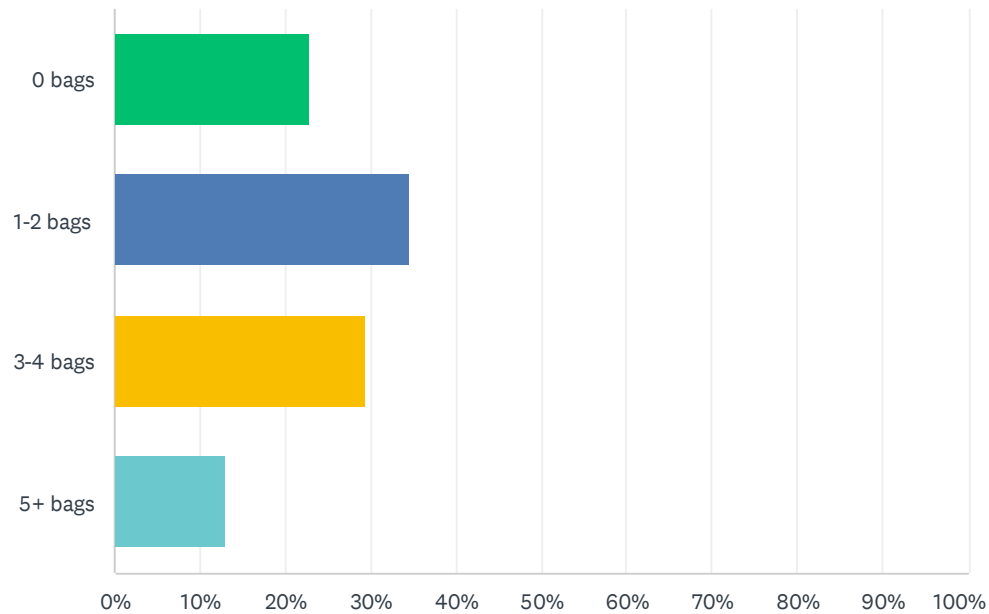
Answered: 390 Skipped: 0



ANSWER CHOICES	RESPONSES	
0 bags	46.41%	181
1-2 bags	48.72%	190
3-4 bags	4.36%	17
5+ bags	0.51%	2
TOTAL		390

Q25 Per month, I would estimate my yard waste disposal to be...

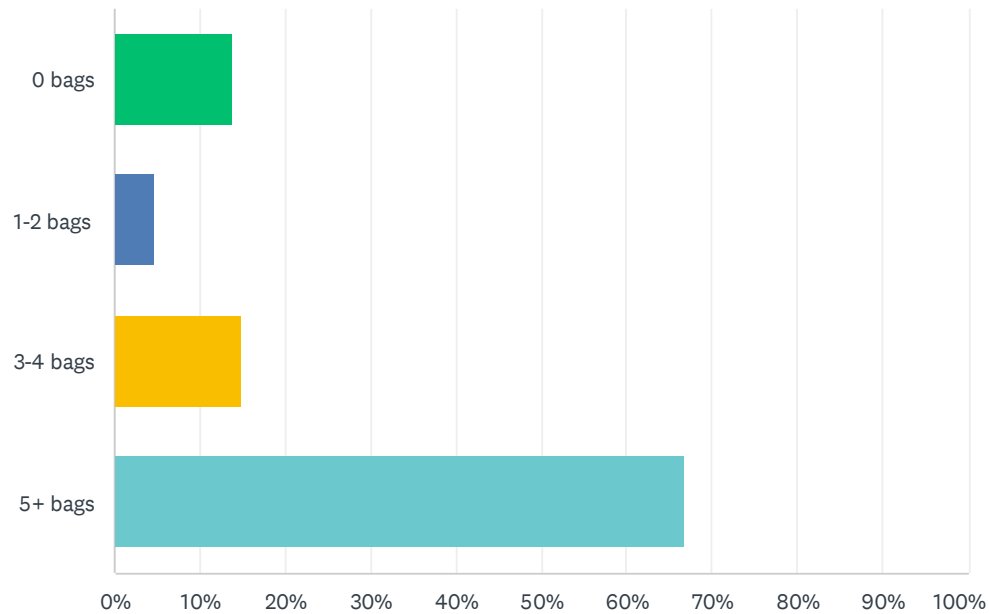
Answered: 390 Skipped: 0



ANSWER CHOICES	RESPONSES	
0 bags	22.82%	89
1-2 bags	34.62%	135
3-4 bags	29.49%	115
5+ bags	13.08%	51
TOTAL		390

Q26 Per year, I would estimate my yard waste disposal to be...

Answered: 390 Skipped: 0



ANSWER CHOICES	RESPONSES	
0 bags	13.85%	54
1-2 bags	4.62%	18
3-4 bags	14.87%	58
5+ bags	66.67%	260
TOTAL		390

Q27 Do you have any comments you wish to share in regards to the Village's garbage, recycling, composting, or yard waste services?

Answered: 166 Skipped: 224

#	RESPONSES	DATE
1	Because of this survey I looked up the page below - Perhaps you should print it and send it to everyone every 18 months or so. https://www.roystrom.com/wp-content/uploads/2017/12/Recycle-the-Right-Way_0.pdf	10/11/2021 8:50 AM
2	If we are going to have to bring our garbage to the curb, you need to provide us with toters with wheels. Why do those with alleys have bigger garbage and recycling containers and those of us that don't have alleys have small ones?The garbage pick up service has been inconsistent in terms of when it is picked up. The bulk service pick up has been nonexistent some weeks. This seems to happen since Stron was bought by Lakeside. We already pay a lot. We shouldn't have to increase our work in terms of bringing garbage to the curb now and also see the cost go up.	10/11/2021 8:20 AM
3	Please don't exclude condo/apt residents. We pay taxes too and want to be included in composting, etc services	10/10/2021 9:12 PM
4	Ray Strom customer service was great before they were bought out. Even with Village help, couldn't get them to deliver a compost bin. Village finally gave me a washed out one raided from somewhere (thank u!)	10/10/2021 6:10 PM
5	As stated before, on 3+ occasions this year since Lakeshore took over, my house has simply been passed by, when others in my street got picked up! Each time I had to call several times and once even tracked down a truck on a nearby street to get my garbage picked up. Unacceptable	10/10/2021 9:24 AM
6	keep the composting option	10/9/2021 9:00 PM
7	Leaf collection should be based on the reality of when all the leaves are down, not some arbitrary date.	10/9/2021 5:02 PM
8	The collectors for our home have been extremely very good.	10/9/2021 4:19 PM
9	The composting service has underperformed for years, especially in the winter when it moves to every two weeks. I've been missed for compost pick up on several occasions and when I call they send a regular truck the next day, which negates the purpose of the program (i.e., keeping organic waste out of landfills) and is a waste of my money. Prior to the Strom being purchased by LSR, you could at least get a person on the phone. Today, it is nearly impossible. The drivers hate the new company, have expressed their low moral in comments and it is obvious in the deterioration in service.	10/9/2021 11:02 AM
10	Often see that the garbage and recycling are combined. Does this mean that separation is happening separately?	10/9/2021 9:59 AM
11	Ray Strom customer service was great before they were bought out. Even with Village help, couldn't get them to deliver a compost bin. Village finally gave me a washed out one raided from somewhere (thank u!)	10/9/2021 7:25 AM
12	I make an effort to produce very little waste and I do my own composting. I don't like paying the same as someone who has a lot more garbage.	10/9/2021 5:42 AM
13	yard waste is taken care of by lawn service BUT leaf collection from the curb is very important	10/8/2021 9:21 PM
14	No idea an all toter program is	10/8/2021 6:54 PM
15	Yes, I am not aware of the Village notification that Roy Strom had been sold and the level of service would suffer significantly, if this level of service continues, the cost must be reduced, as a customer I don't feel like I am getting what I am paying for	10/8/2021 5:11 PM

Sustainability Commission Waste Collection Survey

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16	If going to all totter program for garbage/recycling I don't want that huge size totter like Chicago	10/8/2021 11:56 AM
17	I like the convenience of being able to drop off batteries for recycling at Village Hall. Could there be a collection box so Village staff don't have to handle it? I would like to see the Village encouraging residents to keep their yard waste out of the landfills and storm sewers. Except after heavy rains and rapid grass growth, there's no reason to bag grass clippings; they decompose into the soil and nourish it. Similarly, in early leaf fall season, leaves can be raked into planting beds, where they serve as free mulch that decomposes into the soil, nourishing it and making it more friable. Later in the season, leaves can be mulch-mowed and left on the ground to mulch the winter lawn and then decompose. Benefits: less noisy blowing of leaves onto street to block the storm sewers, fewer carbon emissions from blowing leaves and then hauling them away in trucks. There are lawn care providers in other towns who provide these services -- it's not impractical or necessarily more expensive, which seems to be the excuse of the "mow & blow" guys who work in RF about any sustainable practices.	10/8/2021 11:54 AM
18	Recycling Container should be located and picked up at the same spot as the garbage.	10/8/2021 11:46 AM
19	It is very important for the Village to continue its program of picking up garbage at the rear of property. I do not like the idea of garbage cans sitting in the front of a house	10/8/2021 11:42 AM
20	I think the current service is excellent!	10/8/2021 10:42 AM
21	Overall, the current services meet our needs except for toxic waste items which I think many people either pour down their drain or put in a landfill rather than dispose of properly.	10/8/2021 9:55 AM
22	The cost of stickers is too high. Just because we live in River Forest does not mean you can take advantage of us. There are many of us who are young families with mortgages and seniors with fixed income. We pay our taxes to the village and to the county. Now you gauge us on stickers. I would like to say that the employees who gather the garbage are very respectful and friendly.	10/8/2021 9:15 AM
23	Expand the composting program and bring it full circle to readily available bagged compost in the spring for those participating.	10/8/2021 9:12 AM
24	Can elementary school kids go on a field trip to see the recycling process?	10/8/2021 8:58 AM
25	I would appreciate if the garbage and recycling bins would be placed back in the same way as they were found by the service people. Often times they leave the bins open, or put the lids upside down, which collects rain water in the bins or the lids. Almost every time after the garbage and recycling is collected I have to attend to the bins and arrange them properly.	10/8/2021 8:47 AM
26	Leaf collection could be a little later in December (15th?). The tree in front of my house does not go dormant until late.	10/8/2021 8:06 AM
27	About the only thing that annoys me is my trash bins getting left in random, unorganized places after pick up. I feel like a small thing that I can easily fix but every week finding them in a different spot adds up the annoyance. Also I see the collection workers walking down driveways to grab garbage bins and very curious about that. It feels like it increases the effort and labor costs to do that. I have an alleyway so I don't move my bins to get them ready for collection days. Is that an accessibility service?	10/8/2021 8:00 AM
28	I have had to repeatedly call about Roy Strom not picking up my compost.	10/8/2021 7:21 AM
29	To be clear regarding my Answers to the questions above, while Roy Storm provides good service, we are not happy with the restrictions regarding recycling. Also, just a thought—Could neighbors share a curbside composting? Sharing the cost might encourage participation. Our use of our curbside composting bin varies quite a bit depending on the season. Since we already have a private compost bin in our own backyard, we generate very little food waste for the curbside compost bin. In the winter, when the growing season gardening debris is taken out of the equation, our curbside compost bin remains nearly empty. Also— We really miss the recycling extravaganzas every spring. We would really value an easier way to get rid of electronics, household chemicals, etc. And, I think you need to hammer home the rationale for and importance of recycling and composting. Educate educate educate— People just don't understand the reasons for doing this	10/8/2021 6:34 AM
30	It is too expensive	10/8/2021 4:51 AM
31	no	10/7/2021 10:14 PM

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32	The cost of the yard stickers is too high along with the cost of the very flimsy yard bags. I tried calling Lakeshore Recycling (parent company of Roy Strom) twice. It took a while to get through the hierarchy to get a answer to a quesiton. The first time I called, I was given the wrong information. They did honor what I was informed. There should be a quicker way to access the recycle information line.	10/7/2021 9:17 PM
33	Really wish we would consider other providers... Wish composting was ALOT cheaper.	10/7/2021 9:16 PM
34	It would be helpful if the Roy Strom guys actually put the cans and lids back rather than just tossing them in the general direction of where they were.	10/7/2021 8:34 PM
35	I appreciate the friendly customer service!	10/7/2021 8:19 PM
36	I am tired of neighbors leaving junk at the end of their drive way like this community is a garage sale. People should be fined for placing junk in parkways for strangers to dig through and pick up.	10/7/2021 8:18 PM
37	Recycling of electronics and toxic waste is very difficult	10/7/2021 8:16 PM
38	I compost but only I only fill up 1/20th of the giant container. Is there a more efficient way to compost?	10/7/2021 8:12 PM
39	The service reliability of pickup of Roy Strom has gone down since they were acquired recently. Prior I was very satisfied. Now I am less than satisfied, they have skipped our house multiple times recently resulting in us having to call.	10/7/2021 8:08 PM
40	I'm overall satisfied. I think the Roy Strom employees do a good job, I just wish they'd secure the lids back on all the containers.	10/7/2021 7:43 PM
41	Compost service is very expensive, and pickup in spring is too limited. E-waste program is weak.	10/7/2021 6:42 PM
42	Why can't it all be picked up on same day?	10/7/2021 6:26 PM
43	Right. Composting is an issue, as regular pickup is lacking; also it is too expensive, as I am charged for several weeks missed.	10/7/2021 5:59 PM
44	What's an all toter program for garbage/recycling	10/7/2021 5:54 PM
45	Would appreciate the lids being put back on cans and recycling bins	10/7/2021 5:44 PM
46	pickup employees are pleasant, friendly	10/7/2021 5:31 PM
47	The garbage collectors tend to toss around the tops of garbage and recycling containers and sometimes the whole container.	10/7/2021 5:20 PM
48	I want curbside composting and toters! The white glove service is silly and wheeled cans for garbage and recycling would be a huge help!	10/7/2021 5:19 PM
49	Services generally very good. Improvement of recycling/disposal of items like paint, weed killer, hazardous waste would be good.	10/7/2021 5:16 PM
50	I think that curbside leaf collection ends too soon. There have been numerous years where there are still a substantial number of leaves that have come down after the pick up ends so we have to bag them.	10/7/2021 5:16 PM
51	I would like to know more about composting	10/7/2021 5:10 PM
52	I would like clarification about plastics recycling and which "numbers" are recyclable and which should be thrown in the trash. It is not clear how many stickers are needed for large/bulk items sometimes. Please clarify what an "all toter" program means.	10/7/2021 5:01 PM
53	My garbage was never picked up the week of 10/6	10/7/2021 4:58 PM
54	I would like to know about the recycling program in detail. What does Roy Strom do with the commingled recycling? I know that many neighbors put lots of items in the recycling bins that are contrary to the Strom list. This includes things like pizza boxes, plastic films, building junk, etc. If all of that is commingled with my recyclables then it makes the whole load unusable junk. I called the Roy Strom office and couldn't get an answer to this question. My name is Paula Record, 708-771-6926. Thank you	10/7/2021 4:56 PM
55	Electronics Recycling?	10/7/2021 4:48 PM

Sustainability Commission Waste Collection Survey

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56	I don't understand why more residents don't participate in the composting program - it is fantastic, and even if you don't want to do the food compost (which we do - it's so easy and great), using the large rolling bin for yard waste is so much easier than having to buy the tags for the paper bags. I think that residents just don't know enough about the Composting program - and maybe the village could better promote it as a Yard Waste & Food Compost program and call out the specific advantages - ie, you don't have to go buy yard waste tags at a different location; you can simply roll out the refuse bin to the curb instead of lugging the heavy yard waste paper bags; and help do the math for residents by calculating out how many yard bag tags per month would equal the composting program fee, plus not having to buy yard bags. I think composting is more convenient, better for sustainability, and ultimately the same cost or cheaper than buying your own waste bags & tags. But needs to be promoted better. Thanks, we feel lucky to have the compost program available to us!	10/7/2021 4:36 PM
57	I love the leaf collection service.	10/7/2021 4:33 PM
58	Not real happy with the switch to Lake Shore. Recently put empty paint cans in garbage can and weren't taken. When I called Lake Shore to find out why, I had to leave a voice message that hasn't been returned. They, apparently, are not real responsive.	10/7/2021 4:22 PM
59	Are our recyclables really being recycled? -More clarity on this would be appreciated. I go through much effort to ensure my recyclables are sorted and despotied correctly however I have heard that these are all ending up in the landfill. What does "all totor" indicate in question 16?	10/7/2021 4:19 PM
60	I live near Hawthorne and Keystone. There is a village waste container on the north side of Hawthorne near the Metra underpass that is lately routinely overflowing. This is unsightly and smells horrible. This needs attention!	10/7/2021 4:18 PM
61	I live in a multi unit building and we are not offered recycling. I do not know why this is.	10/7/2021 4:13 PM
62	Roy Strom does an excellent job.	10/7/2021 4:05 PM
63	Why are you taking a survey about residents' satisfaction of Roy Storm? Roy Storm was bought out by LRS. Shouldn't we be discussing LRS? What difference does it make what we think about Roy Storm's services? Seems weird that we would be getting a survey about Roy Storm.	10/7/2021 4:04 PM
64	I am tired of picking up trash and plastic pet crap bags RIGHT NEXT TO RECENTLY emptied cans along Hawthorne/tracks. Many times kids aren't even set back properly after being emptied. The process needs better TLC and removal of blinders to what is best.	10/7/2021 4:03 PM
65	If it saves money, I would be interested in all waste pick up at the front of the house.	10/7/2021 4:03 PM
66	My understanding is that Roy Strom is not actually recycling the recycling. Heard from multiple sources. If so, why are we paying for it?	10/7/2021 4:01 PM
67	How is Roy recycling if they combine all garbage in one cart? When Picking up	10/7/2021 3:59 PM
68	I think it is a great program, easy to understand and very user friendly. My only comment is being on Harlem, sometimes the yard waste around me is not picked up for a few weeks.	10/7/2021 3:58 PM
69	I use the recycling bins regularly. One week, however, it appeared to me that the Strom workers were dumping the "wet" garbage in the same section of the truck as the recycling garbage. It led me to question whether they're really recycling. I'd like the village to investigate that--and to report back to the village how the recycling process actually works (so that others might not come away with the same observation as I did, if I am incorrect in my thinking).	10/7/2021 3:57 PM
70	I like that Roy Strom recycles !!!	10/7/2021 3:51 PM
71	Keep the back door pick up, I DO NOT want to haul containers to the curb on trash day.	10/7/2021 3:49 PM
72	The cans are very small - there are six people in this house, and though we try to be conscious of waste - that's a lot of people to clean up after.	10/7/2021 3:46 PM
73	The yard waste collection practices are inconsistent. At times they will refuse to accept items and list reasons such as weight when that is not a determining factor in any of the written instructions I have seen.	10/7/2021 3:46 PM
74	Having the recycling bin on wheels would be helpful	10/7/2021 3:46 PM

Sustainability Commission Waste Collection Survey

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75	Recycling is limited and e-waste collection is difficult. I would like to see better bins that are creature proof provided.	10/7/2021 3:45 PM
76	As a senior trying to bring the recycler to the front has been a problem. I put a plant dolly on my can and duct taped it so I didn't have to carry it out front. Why didn't the recycler can have wheels???	10/7/2021 3:44 PM
77	I think the Village is in denial that Strom exists and Lakeshore replaced them. Lakeshore is a big company and is not as easy to deal with as Strom was.	10/7/2021 3:42 PM
78	My landscaper takes my yard waste.	10/7/2021 3:41 PM
79	I would like better recycling containers. I do not like to drag the bins. Something rolling	10/7/2021 3:38 PM
80	Quite happy with Strom	10/7/2021 3:37 PM
81	The compost is a good idea but my particular house does not have a safe place to store the container to keep out of the way of the forest animals. I do wish we could participate. I am very interested in the electronics and batteries recycling program! Lastly, the gentlemen that pick up our trash each week are very kind and hardworking. I appreciate all that they do.	10/7/2021 3:37 PM
82	We need clear posters about what can be recycled & clear pictures and steps so children can participate. I would like to get compost earlier in spring as well as in autumn	10/7/2021 3:36 PM
83	My only complaint would be quality overall when picking up my garbage and recycling. Sometimes they will drop items and not pick them up or leave stuff in the cans/bins.	10/7/2021 3:34 PM
84	They continuously throw the garbage cans on the ground, spill garbage and do not put the lids back on the cans - even when it's raining.	10/7/2021 3:33 PM
85	Information on the total services provided.	10/7/2021 3:33 PM
86	no	10/7/2021 3:33 PM
87	We have 3:1 more recycling than waste. The waste management workers are rude. I feel like Strom does not recycle. It all goes into one collection! No separation. Where do they recycle?	10/7/2021 3:32 PM
88	I would like to see better electronics recycling options for River Forest. This is an increasing problem. Would like yard waste collection extended for storms or times when leaves fall late.	10/7/2021 3:31 PM
89	I wish there was a way to dispose of paint conveniently. The same with oil and other similar material. Perhaps the village could contract with a local gas station to drop off oil. And maybe a local paint store for paint. We collect old batteries and then take them to the battery store on North Ave. in addition to the village. I like the fact the village has a drop off for prescript meds.	10/7/2021 3:28 PM
90	I don't love the way our recyclables are all dumped together. It makes me very skeptical that recycling of materials is actually occurring.	10/7/2021 3:28 PM
91	You asked a question about an all toter program - what does that mean? A definition would have been helpful.	10/7/2021 3:26 PM
92	It would be nice if the guys could put the cans back they belong	10/7/2021 3:24 PM
93	What does 'All tower's mean?	10/7/2021 3:24 PM
94	I would love to see the annual Junk-Away be reinstated, even if for an additional fee.	10/7/2021 3:23 PM
95	When they remove garbage, they leave the lid of the large bin open. They should close it as they found it.	10/7/2021 3:23 PM
96	The garbage men do not place the lids back on the containers. So if it rains or snows before I get to it, my containers need emptying.	10/7/2021 3:19 PM
97	I was surprised at the cost of composting - decided against it. Would love to be able to recycle styrofoam (#6) again. I don't really understand all of Strom's definitions about what packages are recyclable. almost wish for a list of what isn't and assume everything else is.	10/7/2021 3:16 PM
98	we should be more proactive with composting.	10/7/2021 3:15 PM
99	Q16 does not explain what an all toter program is and does not give an option not to reply or to say you don't know. Not valid.	10/7/2021 3:14 PM

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100	On several occasions I have watched the workers dump both garbage and recycling into the same cart. I am careful not to contaminate my recycling, so that is not the issue.	10/7/2021 3:13 PM
101	Don't turn us into Oak Park, please!	10/7/2021 3:12 PM
102	See comments above.	10/7/2021 3:11 PM
103	Over the last several months, my street has been consistently missed on yard waste days. We are on River Oaks Drive and it feels as if the entire block - sometimes including Edgewood - is simply skipped. This happened this week (week of 10/4). The few times I have tried to call the service to come make another run, there has been no response and no pick up. (Note: this was not a case of us not putting it out in time. It was out before light and the entire block was skipped.)	10/7/2021 3:09 PM
104	Little toters, wish we had bins like Chicago and Oak Park. Expensive services. More transparency about recycling (is it actually recycled type questions?).	10/7/2021 3:09 PM
105	They need to turn the cans upside down to thoroughly empty the containers.	10/7/2021 3:07 PM
106	I would love to see electronics and hazardous waste recycling available for pick-up on a regular basis, though it doesn't need to be weekly	10/7/2021 3:07 PM
107	should an electronic disposal such as old appliances (eg microwave , printer etc	10/7/2021 12:09 PM
108	I feel that it is unnecessary not to bring the garbage containers out to the curb. It would be a lot easier for the people performing these services. It is also very difficult, especially because of the pandemic, to cut all our boxes and fit those boxes and our recycling into a container. It is also difficult for an older couple to cut up boxes.	10/7/2021 11:49 AM
109	Recycling is not enforced adequately. The village should inform all its residents what can be recycled - looking at my neighbors, they don't care much about separating recyclable goods from items going landfill. A simple fridge-sticking chart explains what goes where would be useful refer to City of Cambridge, Massachusetts.	10/7/2021 10:49 AM
110	Would like to see easier electronics and other non standard goods recycling - curbside if possible.	10/7/2021 10:47 AM
111	I think it is first rate. Yes, look always to tweak but do not take away from the first rate service that has been offered by Roy Storm over the years. The Village should demand that as clearly Storm has benefited from the relationship up to and including the sale of the company recently.	10/6/2021 6:57 PM
112	what is the difference between the program we currently have and the all toter program referenced above?	10/4/2021 7:59 PM
113	If you have more yard waste than fits in the compost bin you should be able to put it in bags without a sticker attached.	10/4/2021 2:16 PM
114	Love the composting program but it is costly.	10/4/2021 1:38 PM
115	I have seen Roy Strom put recycling in the same truck receptacle as garbage. Is recycling real? Is composting? I love my sanitation workers. Not their fault. Can't trust Roy Strom.	10/4/2021 1:27 PM
116	I don't know what an all toter program is so couldn't answer that question. Would love for composting to be as easy as recycle pick up (perhaps it is and I'm not aware)	10/3/2021 8:57 AM
117	I appreciate the variety of items the Village collects for recycling- even if I have to take it to village hall. I think more access to recycling and composting at parks would be beneficial.	10/2/2021 11:07 PM
118	Two households just south of me NEVER attach stickers to yardwaste bags and the collectors take it anyway. Very unfair. If the sticker system can't be enforced, or residents can circumvent by bribing collectors, then the cost of yardwaste pickup should be bundled into our bills.	10/2/2021 9:00 PM
119	Great service, dedicated staff, very efficient	10/1/2021 5:47 PM
120	If you moved our trash can pick up to the street the deer would have a field day. Don't do it.	10/1/2021 4:15 PM
121	I would love for composting to be included in the waste services fee. I currently compost - it's incredibly easy and it saves landfill space! I flagged my yard waste as zero because I use my compost for all of that, so it's already covered.	10/1/2021 2:39 PM

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122	I can live with the small garbage cans, but really could use bigger or differently sized recycling containers. Our household does garbage, recycling and composting and by far have the most recycling. The current round bins are too small and hard to get flat boxes into. If they are outside they easily get messy with wind and absurd amounts of animals (even empty flat boxes). The old container, which I also use is rectangular but still very small. I sometimes have a full garbage can but always have lots of recycling and would love for it to be more orderly AND easier for the Roy Strom agents to gather. I truly do not want garbage containers sitting at the curb all day long creating more driving hazards for kids on bikes and adults rushing/running stop signs...	10/1/2021 1:32 PM
123	Roy Strom provides excellent service and support to the community, with personal attention from George Strom over the years and a focus on sustainability, including incredible dedication to supporting the Recycling Extravaganza over the years	9/29/2021 11:12 PM
124	The village should discontinue back door pickup. It is time consuming and therefore expensive. There's nothing wrong with folks placing there garbage, recycling, etc waste cans on their parkway once a week -- it does not diminish the village. We can stop being snobs about this. At a minimum, those insisting on back door pickup should have to pay an extra fee.	9/29/2021 2:17 PM
125	Only that i would hope Strom contracts with a recycling company that makes every effort to recycle!	9/28/2021 1:54 PM
126	Customer service was not responsive. Despite repeated requests, collectors refuse to put the lids back on the cans and recycling containers resulting in repeated collection of water in containers.	9/26/2021 4:23 PM
127	1st off quit calling it Roy Strom,, it is Lakeside. New company purchased. Service is different. What I do not like is the hours workers are made to work individually, Has been late into the day to many times. They are not slaves company attitude towards works is unacceptable for future contracts negotiations. The village has to stronly investigate tots to curb on garbage day this going in back yards is to concearge service. can bring to curb or to front of house.,The special requirements that some residents require of the garbage company are unkind to the guys. Household generate refuse and that is what is being picked up. not gift wrapped or bend to my wishes on the customer end. That is to costly of service required of all of us. I live on and alley and mine should cost a whole lot less than the long driveway housholds. More to be said and would be great if village can get residents to modify there behavior so we all save money.	9/25/2021 9:36 PM
128	Lately my house has been skipped 3 times for pickup. I've had to run after the truck to remind them.	9/25/2021 5:19 PM
129	It's getting too expensive. Stickers and service. Would rather drag my garbage to curb and save money. Lakeshore bought Strom and I don't anticipate this being a "good" development.	9/24/2021 4:29 PM
130	I would like to see a program where people pay based on the quantity of refuse they produce and rewards people for recycling and composting. This might entail different prices for different size bins as well as opt out composting.	9/24/2021 11:13 AM
131	I compost all my yard waste. The curbside composting and recycling programs have allowed my household of 3 to reduce our landfill waste to less than 10lbs per week.	9/24/2021 10:33 AM
132	I have 1bag of garbage /week, no yard waste - yet i pay the same as those w/many bags of both.	9/24/2021 8:54 AM
133	Please explain what an "all toter program for garage/recycling" is.	9/24/2021 7:16 AM
134	More than once I have witnessed the collector putting recyclables in same container as garbage. I am careful about what I put in recycle bin so that is not the reason for putting both in same container.	9/23/2021 10:38 PM
135	I really don't need someone to pick up electronics but it would be great if we could at least bring them somewhere closer than burr ridge.	9/23/2021 9:50 PM
136	Lately my house has been skipped 3 times for pickup. I've had to run after the truck to remind them.	9/23/2021 9:32 PM
137	Yes. I am super concerned that none of my recycling or compost are actually being recycled or composted. How can we ensure that these are being disposed of properly?	9/23/2021 9:11 PM

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138	My daughter and family live in Oak Park and, their cost for composting service is much cheaper. Their electronic recycling is convenient and free. I paid \$75 to have 2 TVs hauled away.	9/23/2021 8:48 PM
139	I wonder if the recycling is actually getting recycled. Seems to go in the same truck. I do really appreciate the reliability of the current garbage and recycling services.	9/23/2021 5:40 PM
140	Thank you for having a composting service!	9/23/2021 4:33 PM
141	I am concerned about whether the items I put out to be recycled are actually being recycled. I am careful to put out only clean items that fall within the guidelines, but I notice that many people put out dirty items or items that cannot be recycled, since it is costly to sort recycling, I worry that all of our items may end up as garbage rather than recycling. I would like to have a location where I could drop off metal, plastic and glass separately and have some certainty that it was actually being recycled. I would be concerned about letting people customize the size of their waste containers to save money since it would lead to using other people's trash containers.	9/23/2021 4:27 PM
142	Roy Strom's team is reliable, professional and conscientious. Thank you! More sustainable options, including expanded recycling and more accessible composting would be enthusiastically welcomed. What can we do to make RF zero waste? How can we make recycling + compost virtually foolproof? And how can residents learn more, regularly, about ongoing sustainability efforts? Appreciate the rain gardens and bike lanes, though it could be great to offer greater visibility (even a dashboard?) and transparency around how all various efforts are working together to make positive impact. Thanks!	9/23/2021 4:21 PM
143	I do NOT want to have to haul my garbage to the street. I'm a senior and that is much too difficult.	9/23/2021 3:58 PM
144	It is unfair that a 2 flat has to pay additional for garbage when there can be less people living in a 2 flat than a single family home. Cost should be based on the amount of garage or recycling. Not the style of housing.	9/23/2021 3:57 PM
145	The survey is worded misleadingly because the toter program would require giving up backyard pickup so it should ask if you'd be willing to give up one for the other. Also when did yard waste pickup change to just Tuesday's? There is a difference in service from Roy Strom to the new company. It seems less reliable. We are not in favor of taking away back door pick up it would change something that is traditional in River forest and placing garbage on the front driveways would take away from our nice looking neighborhoods .	9/23/2021 3:52 PM
146	I wish composting was every week in the winter months too.	9/23/2021 3:46 PM
147	Composting cost is a deterrent to participation and we are considering dropping the service to save money. Those that compost should be rewarded not punished with extra fees.	9/23/2021 3:45 PM
148	I wish the cost of composting could be reduced to encourage more participation. Would love to see any programs which encourage less waste.	9/23/2021 3:42 PM
149	Not sure what an " all toter program " is. Would like a village paper shredding day. Would like a drop off day for old paint, oil etc.	9/23/2021 3:41 PM
150	pickup seems expensive but don't know? concerned recycling is actually being recycled? composting too expensive and no room for another can.	9/23/2021 3:36 PM
151	Curbside Composting is too expensive especially during the winter months when hardly any is generated. Electronic, battery, etc. recycling should be offered within the village even if not curbside.	9/23/2021 3:26 PM
152	This company has been reliable to me and I have had 0 problems or complaints	9/23/2021 3:16 PM
153	I appreciate the tough job the garbage haulers do!	9/23/2021 3:11 PM
154	Composting getting picked up where garbage is, not curb	9/23/2021 1:46 PM
155	I feel that I would be nice to know where to dispose of items that can't be thrown in the garbage. Similar to Oak Park have a place for e-waste and chemicals	9/23/2021 1:09 PM
156	We typically have 3 bags of garbage and 2-3 bags of recycling and sometimes boxes. We usually fill one garbage can and the recycling bins due to their smaller volume. I feel that the proportion of what we spend to the amount of garbage and recycling is high. We also don't	9/23/2021 6:53 AM

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believe that Roy Storm does recycling. If there was more education about recycling, many things go in recycling bins that don't belong and cannot be recycled. Additional if we knew what happened to our garbage and recycling that might help to see the value in the services. I frankly don't believe recycling happens and it creates expense wastes because it's not done properly. China no longer takes recycled waste from the US and the US is not prepared to sort through recycling the way China did and much of our recycling ends up in landfill. So I am concerned that we pay for recycling service but in the end it's just garbage. In that case allow residents to opt out of recycling to reduce costs.

157	one time I saw the recycling and the trash thrown in the same rolling container by the trashperson. This was unfortunate. I think there should be better communication about recyclables....how very important it is, what can be recycled and how it should be cleaned.	9/22/2021 9:57 AM
158	Our garbage collection crew does a fantastic job. We appreciate their taking all our garbage, which some weeks is a lot!	9/21/2021 12:30 PM
159	I would really love to have garbage collection costs be volume related somehow. I'm a big recycler and composter and, therefore, put out very little garbage (usually one small bag every 2 weeks). Yet I'm paying the same as people who put out two full garbage cans per week. I'd also love to have an easy program for recycling things that don't go in the curbside collection bin 3. Because I'm really into recycling and composting, I'd love to attend a class or get information that would be "Recycling 102" - that would educate us on what we can do to make sure we increase the likelihood that what we put in our bins can actually be recycled. This might be "too much" for a casual recycler, but maybe people like me would like to take the next step.	9/20/2021 11:51 PM
160	Reduced cost if garbage less than 1 can per week. More detailed info on what is recyclable and what is compostable on website. Also more details on number of tags for bulk items. /earlier yard waste based on weather.	9/20/2021 10:59 PM
161	Love the curbside composting. I don't like the fall leaf schedule. My street is picked up on Friday, which is hard when the weekend is when I have time to take.	9/20/2021 7:16 PM
162	Love curbside composting. How confident is the village that Roy Strom actually recycles the things that are "recycled"?	9/20/2021 5:58 PM
163	Srom provided good service at a reasonable price, the sale of this business should not affect the garbage service in River Forest!!	9/20/2021 5:31 PM
164	I'd like to see the yard waste program and composting program become better integrated. Does yard waste get composted? Do leaves raked to the street get composted?	9/20/2021 4:06 PM
165	The collectors need to replace the lids in the closed position, most especially on rain or snow days. Imperative.	9/20/2021 3:40 PM
166	I find the composting service to be very helpful. Between composting and recycling we have reduced our "regular" garbage amount by a great deal. We rarely have to use our garbage disposal which we are very happy about.	9/20/2021 3:09 PM

Q28 Are there other refuse related services you think the Village should provide?

Answered: 97 Skipped: 293

#	RESPONSES	DATE
1	Larger items for pickup	10/11/2021 9:31 AM
2	Large	10/11/2021 9:30 AM
3	Drop-off's, Maybe monthly, for paint, electronics and metal. At the very least make it known; where, how and when. - (I was going to northbrook (where some family members live) for these services.....	10/11/2021 8:50 AM
4	community composting where residents could contribute compostable waste	10/10/2021 9:12 PM
5	I think food composting is really important	10/10/2021 6:10 PM
6	closer electronic recycling	10/9/2021 9:00 PM
7	Maybe you already have sent a notice, I would like cost comparing other local suburbs so we can see if we are paying a fair cost service which I haven't seen it yet.	10/9/2021 4:19 PM
8	I think the composting is a great program, but poorly executed. We fill a bin with organic waste every week, even in the winter. We get two newspapers delivered every day and the paper goes in the organic waste. I don't put the newspaper with the recycling because I realize that throwing paper in the back of the recycling portion of the truck is a futile exercise, as it is probably soaked in milk, water, juice, etc. by the end of the truck run and not recyclable. I used to take the paper to an Abiti box at OPRF, but those have been removed. If the Abiti program, or something similar, is still a viable program it would be nice for the village to have a dumpster to collect newspaper near the village hall. I know that in the industry which I am employed there is a need for clean post-consumer newspaper and good quality paper is expensive.	10/9/2021 11:02 AM
9	I think food composting is really important	10/9/2021 7:25 AM
10	It would be nice to get a senior discount. I general have half of can of waste and 1 recycle bin. My friend in Franklin Park no charge for waste 65 and older.	10/8/2021 11:56 AM
11	-I think that folks would welcome more guidance on what to put into the recycling bin and what must be put in the trash, especially with plastic. There are numerous recycling grades of plastic , and I don't know what Strom can or cannot recycle. -It would be good if curbside composting could be less expensive, such as by spreading some of the cost (a few dollars a month) across all waste collection customers. ***Finally--thank you for conducting this survey.	10/8/2021 11:54 AM
12	Toxic waste (oil, fertilizer, oil based paints) would be helpful. Currently, I drive to Naperville to drop off.	10/8/2021 9:55 AM
13	It would be great if the services included electronics and light bulb pickup, especially fluorescent bulbs.	10/8/2021 9:23 AM
14	Better publicity for recycling options. Annual reports on percent of recycling actually attained by Storm. We contribute recycling but never hear how successful it is. This along with a directory of options could be another section on the village website.	10/8/2021 9:12 AM
15	To be honest it's great here. The consistency is fantastic. The timeliness is great. The information feels concise and clear. Also sending a survey out asking what I think is gravy. Y'all are doing great and I very much appreciate it.	10/8/2021 8:00 AM
16	As much recycling as possible—More drop off options, expanded categories for pick up. More centralized Drop off locations would be nice— it's confusing to keep track of all the different drop off places for different items	10/8/2021 6:34 AM
17	no	10/7/2021 10:14 PM

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18	once a year free electronics collection/recycling event	10/7/2021 9:16 PM
19	Yard waste pick up should be included. The yellow tag system is inconvenient and overpriced.	10/7/2021 9:06 PM
20	The village used to have one day or week a year where they would take furniture and other items that we would place in front of the residence. People often came and took things that they wanted which was a great form of upcycling.	10/7/2021 8:24 PM
21	Battery and electronics recycling	10/7/2021 8:16 PM
22	Electronics recycling and disposal	10/7/2021 8:12 PM
23	No	10/7/2021 7:43 PM
24	I think offering an electronic disposal, or better advertising of the afore mentioned, would be a wonderful addition to the services we receive.	10/7/2021 7:15 PM
25	Hazardous chemicals. Would be glad to pay a per-use fee.	10/7/2021 6:42 PM
26	Electronics, batteries, etc.	10/7/2021 5:59 PM
27	Have people without alleys bring their garbage and recycling to the curb and save time and money.	10/7/2021 5:54 PM
28	No	10/7/2021 5:44 PM
29	no	10/7/2021 5:31 PM
30	Having a day for getting rid of hazardous waste products would be helpful. I believe before Covid there was a day that year, but I don't believe there has been one recently. Also, I am not familiar with the "toter" program referenced above. I would be in favor of a program that allows one to pay less for having less waste removed.	10/7/2021 5:20 PM
31	I would love to see collection of hazardous wastes.	10/7/2021 5:20 PM
32	Household Hazardous Waste!!!	10/7/2021 5:19 PM
33	No	10/7/2021 5:16 PM
34	as mentioned, electronics, light bulbs and other e-waste would be great.	10/7/2021 5:16 PM
35	Electronics recycling	10/7/2021 4:22 PM
36	Yes, old paint disposal would be nice. We all move into these old houses and there is 20+ paint buckets from the previous 6 owners. Where to dispose? No one at the village can help or at Roy Strom	10/7/2021 4:19 PM
37	One or two days per year for "junk removal." Elmhurst does this and people can place on the curb anything they want to get rid of for free. Mattresses, furntiure, ANYTHING. Many people from outside the drive around the night before these days and retrieve items.	10/7/2021 4:13 PM
38	Twice yearly events for e-recycling, textile recycling, hazardous waste etc	10/7/2021 4:03 PM
39	I very much support the move to single/all toter where recycling separation is done on the backend.	10/7/2021 4:01 PM
40	This fully meets my needs. If I have electronics or batteries I search of a safe recycling/dumping event to dispose of them at.	10/7/2021 3:58 PM
41	It would be helpful if there were a way to get rid of old tires	10/7/2021 3:53 PM
42	Electronics	10/7/2021 3:53 PM
43	can't think of any.	10/7/2021 3:51 PM
44	Electronic recycling... should be offer more often and better inform residents so the opportunity is not missed.	10/7/2021 3:49 PM
45	better yard waste - maybe we just don't know how it works yet, but we have a bunch of yard waste sitting in our yard because we can put it out for pickup.	10/7/2021 3:46 PM
46	Cost free or most cost efficient composting to all residents. Why isn't this a practice encouraged and subsidized by the city?	10/7/2021 3:46 PM

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47	Bags tags required per item are crew by crew / day by day - we need a standard option	10/7/2021 3:45 PM
48	Would love to have an easier to use electronic recycling service. Would have no problem paying for whatever we need to recycle.	10/7/2021 3:37 PM
49	I think you should charge money for garbage and compost & recycling should be free	10/7/2021 3:36 PM
50	shredding documents	10/7/2021 3:33 PM
51	A centralized place to dispose of electronics, hazardous materials.	10/7/2021 3:32 PM
52	I would like to see better electronics recycling options for River Forest. This is an increasing problem. Also better overall information about what can be recycled in normal bins, and how (wash, don't wash, remove caps, remove paper from cans....)	10/7/2021 3:31 PM
53	How do we handle bulk plastic items like children playground equipment? These should be recycled too but there is little guidance.	10/7/2021 3:28 PM
54	an electronics & fluorescent tube recycling drop off location	10/7/2021 3:25 PM
55	I think pick up for specialty items would be terrific.	10/7/2021 3:23 PM
56	A shredding day. I have flourescent tube lights that need to be recycled - can't find a place for them. Learned about the battery drop off at village hall - great. learned about drug drop off at village hall - great. The goal should be to reduce as much as possible all waster that cannot be recycled and everything else should easily be recycled. I would have no objection to wheeled totes being on the curb or wherever rather than the guys having to walk up my driveway for garbage.	10/7/2021 3:16 PM
57	I am concerned by the amount of residents that leave their garbage overflowing which attracts animals. Now, it's only possums, skunks...I'm concerned about rats which is a problem in Oak Park. Could the village at least inform residents of the need to close the lids on garbage bins	10/7/2021 3:16 PM
58	light bulb disposing	10/7/2021 3:15 PM
59	I think the drop off days are good. Helpful when Village promotes these events when sponsored by MWRD and other entities in the area.	10/7/2021 3:14 PM
60	I am very interested with the option of refuse services for electronics, batteries,bulbs, etc.	10/7/2021 3:11 PM
61	Electronics	10/7/2021 10:49 AM
62	See above, electronics/non standard recycling. I like the white glove service and not having everyone's garbage on the street where everyone can see.	10/7/2021 10:47 AM
63	No	10/6/2021 6:57 PM
64	We need to keep white glove service. Pick up at the door.	10/4/2021 9:16 PM
65	An easier place or method to dispose of electronics	10/4/2021 2:16 PM
66	Bring back the recycling extravaganza - make it 2-4 times a year. PAINT and CHEMICALS. I'd like to get rid of old PAINT and chemicals safely and responsibly!	10/4/2021 1:27 PM
67	I think there should be more incentives for people to produce less garbage.	10/2/2021 11:07 PM
68	Would love more recycling options	10/2/2021 9:00 PM
69	More recycling options, like linens	10/1/2021 8:28 PM
70	Paint recycling / disposal	10/1/2021 5:47 PM
71	There was no space above to designate but I feel like there needs to be an option between compost bags and bundled twigs. Sometimes after a storm there is so much debris and very large pieces that don't fit the 4 inch diameter requirement for village pick up but is difficult for homeowners to dispose of or break down into containers, receptacles. I already pay for three types of collection-- once my compost is full to ask me to go to a store to buy bags and try to wrangle tree limbs into them is frustrating. It also leads to some people following rules and others refusing to clear their curbs until someone else does it--which is unfair.	10/1/2021 1:32 PM
72	Opt-out composting. Hazardous waste, electronics and other specialty item disposal should ideally be included in the cost of regular waste pickup. However, the village can and should	9/29/2021 11:12 PM

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work on creative arrangements to give residents an easy, affordable way to periodically dispose of hazardous and specialty items.

73	If River Forest were really serious about sustainability, it would provide for the pick up of hazardous waste like electronics at no extra charge.	9/29/2021 2:17 PM
74	I'd like to continue to see a 1-2x/year electronic recycling event that's free; and i'd love to see a "free stuff garage sale" weekend where ppl could put things on their curb for anyone to take avoiding it going into landfill!	9/28/2021 1:54 PM
75	Opt out composting, hazardous waste pick-up (maybe quarterly?), electronic pick up.	9/24/2021 11:13 AM
76	No	9/24/2021 10:33 AM
77	Paint pick up, once or twice a year, battery, electronic cords etc. Paper shredding event	9/24/2021 7:59 AM
78	Definitely should have plastic bag pick up and maybe even plastic caps, and I'd love the battery pick up. But, mostly I would love plastic bag pick up. And I definitely want to make sure our efforts are not in vain.	9/23/2021 9:11 PM
79	Battery disposal	9/23/2021 6:36 PM
80	Yes, recycling of hazardous materials: batteries, light bulbs & paint cans	9/23/2021 5:40 PM
81	Electronic collection or partner with scouts to host twice yearly.	9/23/2021 4:37 PM
82	Food waste/donations to Beyond Hunger, if not already in place? Carbon offsets? Free trees to plant? Expanded recycling? Eliminate virtually all landfill use?	9/23/2021 4:21 PM
83	Recycling of electronics Once a season unlimited throw away days like Elmwood Park and Glen Ellyn do.	9/23/2021 3:52 PM
84	I wish there were curbside pick up electronic recycling options. Oak Park has this and they do not charge extra for it.	9/23/2021 3:46 PM
85	Would like a paper shredding day and a hazardous material drop off day (old paint, varnish, oil).	9/23/2021 3:41 PM
86	would like to have drop off close by for hazardous and electronic items	9/23/2021 3:36 PM
87	Some type of consistent hazardous waste and material program needs to be developed Anytime I have to get rid of something hazardous I need to search for a program or a place to take it I don't necessarily need pick up service	9/23/2021 3:16 PM
88	I think there should be a place to drop off e-waste, batteries, etc...	9/23/2021 1:09 PM
89	Standard garbage bins like Oak Park would be nice. Cost us and Roy Strom less.	9/23/2021 1:03 PM
90	I think there needs to be a new program to collect, clean, distribute (reuse) take out food containers. Our family eats out 3-5 times a week. I have collected so many food containers but don't have any use for them. They will just end up in recycling. Restaurants need these containers. There's a huge waste.	9/23/2021 6:53 AM
91	Weekly hazardous waste collection without the need to call for a special pickup. In reality a lot of people are putting these materials in the regular garbage because it's easier	9/22/2021 11:44 AM
92	Too much litter around the village. Perhaps there should be a campaign to prevent litter, pick up litter and beautify the village.	9/22/2021 9:57 AM
93	I'd love to be able to set out electronics for recycling on garbage day.	9/21/2021 12:30 PM
94	More frequent hazardous waste/electronics/etc collection. Like the "recycling extravaganza", but regular options without having to drive a distance.	9/20/2021 11:51 PM
95	Metals. Hazardous waste. Perhaps monthly or even quarterly.	9/20/2021 10:59 PM
96	I would love pickup order branches or other larger yard items without having to put them in a bag.	9/20/2021 8:51 PM
97	Small electronics light bulbs batteries collected quarterly.	9/20/2021 3:40 PM

Q29 What is your address?

Answered: 186 Skipped: 204

#	RESPONSES	DATE
1	1531 Ashland	10/11/2021 9:31 AM
2	1531	10/11/2021 9:30 AM
3	1000 block of keystone	10/11/2021 8:50 AM
4	840 Monroe Ave	10/11/2021 8:20 AM
5	415 Franklin Ave Unit 4C	10/10/2021 9:12 PM
6	214 Gale	10/10/2021 7:15 PM
7	30 Ashland Ave	10/10/2021 6:10 PM
8	7628 Washington Blvd	10/10/2021 12:44 PM
9	558 Clinton Place, River Forest	10/10/2021 9:24 AM
10	819 Clinton Place, River Forest, IL, United States	10/10/2021 8:04 AM
11	7315 Greenfield street	10/9/2021 9:00 PM
12	7301 Greenfield St.	10/9/2021 6:26 PM
13	1000 Franklin Ave	10/9/2021 5:02 PM
14	823 Jackson Avenue	10/9/2021 4:19 PM
15	753 Jackson	10/9/2021 11:02 AM
16	706 Park	10/9/2021 10:19 AM
17	30 Ashland Ave	10/9/2021 7:25 AM
18	727 Park Ave.	10/9/2021 5:42 AM
19	302 Ashland	10/8/2021 6:54 PM
20	613 North Franklin	10/8/2021 5:11 PM
21	7919 w North Ave	10/8/2021 3:25 PM
22	1503 Keystone	10/8/2021 11:56 AM
23	750 Lathrop Avenue	10/8/2021 11:46 AM
24	1114 Park Ave	10/8/2021 11:42 AM
25	1335 William St	10/8/2021 10:16 AM
26	1344 Lathrop Ave	10/8/2021 9:55 AM
27	623 Monroe	10/8/2021 9:23 AM
28	100 block Gale	10/8/2021 9:15 AM
29	407-411 Ashland Ave.	10/8/2021 9:12 AM
30	1221 William St	10/8/2021 8:51 AM
31	1031 Bonnie Brae Pl	10/8/2021 8:47 AM
32	942 Jackson	10/8/2021 8:06 AM
33	500 block of William St	10/8/2021 8:00 AM

Sustainability Commission Waste Collection Survey

Results as of 10/11/21

34	43 Gale Ave	10/8/2021 7:21 AM
35	34 Keystone	10/8/2021 4:51 AM
36	947 thatcher	10/8/2021 12:03 AM
37	7628 Washington	10/7/2021 11:11 PM
38	626 Monroe Av. River Forest, IL 60305	10/7/2021 10:30 PM
39	411 Park Ave	10/7/2021 10:14 PM
40	1215 Ashland	10/7/2021 9:27 PM
41	7615 Washington Blvd	10/7/2021 9:06 PM
42	534 William Street	10/7/2021 9:04 PM
43	339 Gale Ave	10/7/2021 8:24 PM
44	7614 Washington Blvd	10/7/2021 8:19 PM
45	1428 Franklin Ave	10/7/2021 8:16 PM
46	831 Jackson Ave.	10/7/2021 8:12 PM
47	8201 Lake Street	10/7/2021 7:33 PM
48	1127 KEYSTONE AVE	10/7/2021 7:22 PM
49	608 Ashland.	10/7/2021 7:15 PM
50	7952 - 7956 Madison	10/7/2021 7:13 PM
51	1009 Jackson	10/7/2021 7:01 PM
52	554 Lathrop	10/7/2021 6:53 PM
53	1407 Franklin	10/7/2021 6:42 PM
54	1240 Monroe	10/7/2021 6:34 PM
55	339 Ashland Ave	10/7/2021 6:31 PM
56	32 Lathrop Avenue	10/7/2021 5:59 PM
57	106 Gale Avenue	10/7/2021 5:56 PM
58	527 Jackson Ave	10/7/2021 5:44 PM
59	1102 Jackson Avenue	10/7/2021 5:31 PM
60	918 Clinton Place, River Forest.	10/7/2021 5:20 PM
61	900 block of Bonnie Brae	10/7/2021 5:19 PM
62	604 Bonnie Brae Pl	10/7/2021 5:16 PM
63	130 Forest Ave.	10/7/2021 5:16 PM
64	719 Bonnie Brae	10/7/2021 5:11 PM
65	414 clinton pl	10/7/2021 5:10 PM
66	211 Park	10/7/2021 5:01 PM
67	942 Forest	10/7/2021 5:01 PM
68	538 Lathrop	10/7/2021 4:59 PM
69	1308 Lathrop Ave.	10/7/2021 4:56 PM
70	36 Forest Avenue	10/7/2021 4:54 PM
71	946 Park Ave	10/7/2021 4:46 PM

Sustainability Commission Waste Collection Survey

Results as of 10/11/21

72	601 bonnie brae place	10/7/2021 4:44 PM
73	234 Gale Avenue	10/7/2021 4:43 PM
74	1530 Franklin Avenue	10/7/2021 4:36 PM
75	106 ASHLAND AVE	10/7/2021 4:32 PM
76	751 William St. River Forest	10/7/2021 4:22 PM
77	600 Block of Keystone	10/7/2021 4:19 PM
78	349 Gale Avenue	10/7/2021 4:18 PM
79	8139 Lake Street	10/7/2021 4:14 PM
80	1447 Bonnie Brae Pl	10/7/2021 4:13 PM
81	615 monroe	10/7/2021 4:05 PM
82	1023 Park	10/7/2021 4:04 PM
83	334 Franklin Ave	10/7/2021 4:03 PM
84	750 Lathrop Avenue	10/7/2021 4:03 PM
85	925 William St	10/7/2021 4:01 PM
86	7920 lake	10/7/2021 3:59 PM
87	1414 N. Harlem Ave. Unit D.	10/7/2021 3:58 PM
88	600 block of Thatcher	10/7/2021 3:57 PM
89	703 Forest	10/7/2021 3:57 PM
90	558 Forest	10/7/2021 3:55 PM
91	926 Park	10/7/2021 3:53 PM
92	806 Keystone Ave	10/7/2021 3:52 PM
93	122 Forest Ave	10/7/2021 3:52 PM
94	1424 N. Harlem ave #B	10/7/2021 3:51 PM
95	1228 Franklin	10/7/2021 3:49 PM
96	303 Park Avenue	10/7/2021 3:49 PM
97	1446 Monroe	10/7/2021 3:48 PM
98	220 Franklin Avenue	10/7/2021 3:46 PM
99	559 William St.	10/7/2021 3:46 PM
100	7611 Washington Blvd	10/7/2021 3:46 PM
101	27 Park	10/7/2021 3:45 PM
102	814 Jackson Avenue	10/7/2021 3:44 PM
103	1318 Franklin Ave.	10/7/2021 3:41 PM
104	328 Ashland	10/7/2021 3:41 PM
105	1035 thatcher	10/7/2021 3:38 PM
106	130 Forest	10/7/2021 3:37 PM
107	934 Keystone Ave	10/7/2021 3:37 PM
108	1025 Jackson	10/7/2021 3:36 PM
109	915 Clinton Place	10/7/2021 3:36 PM

Sustainability Commission Waste Collection Survey

Results as of 10/11/21

110	1001 franklin	10/7/2021 3:33 PM
111	841 Clinton	10/7/2021 3:32 PM
112	750 Bonnie Brae	10/7/2021 3:32 PM
113	535 Thatcher	10/7/2021 3:31 PM
114	705 Keystone Ave.	10/7/2021 3:31 PM
115	614 Forest	10/7/2021 3:28 PM
116	910 Forest Ave.	10/7/2021 3:28 PM
117	531 Monroe Avenue	10/7/2021 3:25 PM
118	745 Jackson	10/7/2021 3:24 PM
119	604 franklin ave	10/7/2021 3:24 PM
120	River Forest	10/7/2021 3:23 PM
121	747 Ashland	10/7/2021 3:22 PM
122	42 Gale ave	10/7/2021 3:22 PM
123	628 Bonnie Brae	10/7/2021 3:21 PM
124	1137 Franklin Ave	10/7/2021 3:19 PM
125	506 Ashland	10/7/2021 3:16 PM
126	7817 Greenfield Street	10/7/2021 3:15 PM
127	910 N Harlem Ave	10/7/2021 3:14 PM
128	26 Forest	10/7/2021 3:13 PM
129	627 monroe	10/7/2021 3:11 PM
130	605 William	10/7/2021 3:11 PM
131	7722 Lake Street	10/7/2021 3:11 PM
132	520 River Oaks Drive	10/7/2021 3:09 PM
133	500 block of thatcher	10/7/2021 3:09 PM
134	838 William	10/7/2021 3:07 PM
135	35 Thatcher Ave	10/7/2021 3:06 PM
136	1240 William St	10/7/2021 12:09 PM
137	538 Bonnie Brae	10/7/2021 11:49 AM
138	Forest avenue River Forest.	10/7/2021 10:49 AM
139	843 Keystone	10/7/2021 10:47 AM
140	1439 Park Ave	10/6/2021 6:57 PM
141	838 N Harlem Ave	10/2/2021 11:07 PM
142	300 Park	10/2/2021 9:00 PM
143	714 Park Ave	10/1/2021 5:47 PM
144	1431 Ashland Ave	10/1/2021 4:04 PM
145	562 Forest	10/1/2021 2:39 PM
146	606 KEYSTONE AVE	10/1/2021 1:32 PM
147	You've got to be kidding -- there goes any anonymity if a respondent provides her address.	9/29/2021 2:17 PM

Sustainability Commission Waste Collection Survey

Results as of 10/11/21

148	718 clinton place	9/28/2021 1:54 PM
149	321 Franklin	9/25/2021 9:36 PM
150	1010 Monroe Ave	9/24/2021 4:29 PM
151	31 Park	9/24/2021 11:24 AM
152	first block of Keystone Ave	9/24/2021 11:13 AM
153	1234 Monroe Ave	9/24/2021 10:33 AM
154	906 n. harlem	9/24/2021 8:54 AM
155	714 Park	9/24/2021 5:48 AM
156	303 park	9/24/2021 12:48 AM
157	26 Forest	9/23/2021 10:38 PM
158	742 William	9/23/2021 9:50 PM
159	700 block Bonnie Brae, River Forest	9/23/2021 9:11 PM
160	224 ASHLAND AVENUE	9/23/2021 8:59 PM
161	7339 Holly Court	9/23/2021 8:48 PM
162	906 Monroe	9/23/2021 7:04 PM
163	7335 Holly Ct.	9/23/2021 6:36 PM
164	620 Lathrop Ave.	9/23/2021 5:40 PM
165	550 William St	9/23/2021 4:33 PM
166	1122 N Harlem Avenue, Unit B	9/23/2021 4:27 PM
167	801 Jackson Ave.	9/23/2021 4:21 PM
168	8205 Lake St.	9/23/2021 3:58 PM
169	1523 Ashland Ave	9/23/2021 3:46 PM
170	815 Forest Ave	9/23/2021 3:45 PM
171	7624 Washington	9/23/2021 3:42 PM
172	500 block of Ashland. Why is this a question? What relevance?	9/23/2021 3:41 PM
173	1501 bonnie brae	9/23/2021 3:36 PM
174	31 Park Avenue	9/23/2021 3:16 PM
175	317 Franklin Ave	9/23/2021 1:09 PM
176	William St.	9/23/2021 6:53 AM
177	847 Forest Ave	9/22/2021 9:57 AM
178	934 Park	9/21/2021 12:30 PM
179	734 Franklin	9/20/2021 11:51 PM
180	542 jackson	9/20/2021 10:59 PM
181	234 Park ave	9/20/2021 5:58 PM
182	7628 Washington	9/20/2021 5:31 PM
183	515 Auvergne	9/20/2021 4:52 PM
184	107 Ashland	9/20/2021 4:06 PM
185	526 Forest	9/20/2021 3:40 PM

