

Vaccine Clinic FAQs



When should I arrive?

15 minutes prior to your scheduled appointment time.

Can I come early?

In order to assist with traffic flow, please do not report earlier than 15 minutes prior to your appointment time. If you arrive early you may be asked to return 15 minutes prior to your appointment time.

Where should I report?

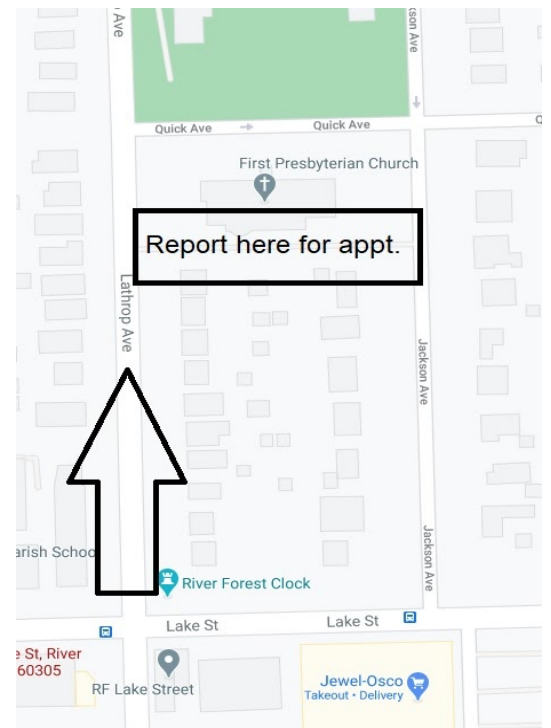
You should report in your vehicle, to the First Presbyterian Church parking lot (7551 Quick). Enter from Lathrop Avenue.

Can I just go straight to Roosevelt Middle School?

Given traffic flow and traffic volume, guests must report to First Presbyterian Church before going to the school. Traffic control will be in place and guests will be restricted from entering the area if they have not checked in at First Presbyterian.

What happens when I arrive?

You will be asked to provide your name to Clinic volunteers and your vehicle will be marked (with a washable pen) to indicate that you have checked in. You should remain in your vehicle and keep the vehicle running. If you were unable to print the consent form, one will be provided to you. Once check-in is complete, you will be directed to drive over to Roosevelt Middle School. Guests with an ADA parking placard will be directed to drive to the RMS lot on Lathrop Avenue. Others will be directed to drive east on Quick Avenue and northbound on Jackson Avenue where parking will be available.



What happens if I'm running late and miss my appointment time?

If you arrive more than 30 minutes late to your scheduled appointment time, your dose will be offered to an individual on the waitlist. Your name will then be placed at the top of the waitlist.

I may need help getting into the building. Can someone help me?

Please notify the individual checking you in that you need assistance entering the building and a volunteer will be made available.

Who should I call if I have questions?

You may contact the Senior Task Force at 708-613-1642 with questions prior to the event.

If you have questions the day of the event, please call Village Hall at 708-366-8500. If you are calling because you are running late, please be advised your dose may be given to someone on the waitlist.

I need a ride to the Clinic. Who Should I call?

If you are unable to arrange for your own transportation to and from the clinic, please contact the Senior Task Force at 708-613-1642.

I'm on the waitlist for a vaccination. What should I expect?

If an appointment becomes available either due to a cancellation or no show, individuals on the waitlist will be contacted in the order they appear on the list. If a call goes unanswered, the next individual on the list will be contacted. You must be available on short notice to arrive at the clinic to receive the dose. Doses will only be administered on February 26 and March 19 between the hours of 9 a.m. and 4 p.m. You must be available on both dates to receive both doses.

When will I schedule my 2nd dose?

Your 2nd dose appointment has already been scheduled on March 19, 2021, at the same time of day as your first dose. You don't need to re-register for your 2nd dose. You will receive more information about this during your appointment on February 26.

Do I need to bring anything to the Clinic on March 19, 2021?

You will need to bring another consent form (this will be provided to you at your first appointment) and photo ID showing your date of birth. You will also be provided with a CDC card that you should bring as well.

I live on the 600 and 700 blocks of Jackson Avenue. Will I be able to drive down my street?

The 700 block of Jackson (between Oak and Chicago) will only be open to northbound traffic. Residents will be able to access their properties.

I'm a D90 employee or event volunteer. Where should I report and park?

D90 employees are asked to park on Oak between Jackson and Lathrop. Volunteers are asked to park on the south side of Quick between Jackson and Lathrop or can also park east of Jackson on Oak or Quick.

Will I get a reminder of my appointment time?

You will receive an email reminder about your appointment time from Jewel/Albertson's.

I misplaced my confirmation time and email. Who can I call to obtain that information?

Please call 708-366-8500 and Village staff will assist you.